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## **PART A: STRATEGIC NOTE OF MINISTRY**

### **I. Major Achievements for 2013**

- Setting up of IT Infrastructure for Mauritius National Identity Card (MNIC) and e-payment and m-payment services
- Enhanced connectivity in twelve buildings hosting Ministries and Departments through fibre optic cable
- E-Government Strategy 2013 – 2017 focusing on business and citizen centric services formulated
- Attracted investment from 8 new international companies in the ICT/BPO sector
- Government Portal revamped with interactive features, allowing for online transactions between citizens and Government and between Business and Government
- Successful migration from 7 to 8 digits mobile numbering leading to an increase in the scope of mobile
- Democratisation of access to the Internet and ICT through:
  - a) Reduction of entry level broadband cost from Rs 349 to Rs 200
  - b) The setting up of 236 Computer Clubs, in Social Welfare Centres, Community Centres, Day Care Centres and NGO/Village Hall
  - c) Training of 21,500 persons under the Universal ICT Education Programme
- 500 persons placed on the ICT Skills Development Programme (ISDP)
- Increase of the bandwidth capacity for Rodrigues through satellite connectivity from 37 to 155 Mbps

### **II. Major Constraints and Challenges and how they are being addressed**

- Existing broadband availability and deployment insufficient
  - Quality and speed of internet connectivity being enhanced through increased competition among operators and deployment of fibre optic cable
- Shortage of appropriately skilled ICT manpower and high attrition rate in the ICT-BPO sector and high end value added services sector
  - Training and placement of young IT Professionals under the ISDP
  - Engage with Ministries of Education and Human Resources and Tertiary Education, Science, Research and Technology on adapting the education programme to the future needs of the industry
- Enhance global competitiveness of the ICT/BPO operators in Mauritius
  - Review of the pricing policy

### **III. Strategic Direction 2014-2016**

#### **Promoting Growth**

- Boosting the export of ICT/BPO services to Africa to increase the contribution of the ICT sector to GDP
- Branding Mauritius as the preferred ICT/BPO destination and strengthening the position of Mauritius as a preferred ICT hub to attract high-end ICT and BPO activities.
- Defining and implementing a comprehensive roadmap for the development of the software industry
- Developing a Green ICT Policy and Guidelines in line with the MID Agenda
- Migration from IPv4 to IPv6 protocols to broaden web based applications

#### **Efficiency in Government**

- Implementing the e-Government Strategy 2013-2017 for modernizing the public sector and improving public sector efficiency and service delivery
- Setting up high speed sustainable connections between Ministries and Departments through deployment of the Wide Area Network (SkyGovNet Project)
- Implementation of a National Cybersecurity Plan
- Setting up of a Disaster Recovery Centre for the Government
- Enhancing social inclusion through bridging the digital divide

### **IV. Priority Objectives and Major Services to be provided for 2014-2016**

#### **Programme 661: Policy and Strategy for ICT**

- |                      |   |
|----------------------|---|
| Priority Objectives: | <ul style="list-style-type: none"><li>• Improve competitiveness and growth of the ICT sector in the economy</li><li>• Strengthening Mauritius as a reliable offshore destination for ICT/BPO in our traditional markets such as France, UK and US as well as other markets through participation in international events</li></ul>  |
| Major Services:      | <ul style="list-style-type: none"><li>• Policy and regulatory framework for a reliable and secure environment for ICT development and use in the country</li><li>• Provision of adequate disaster recovery facilities</li><li>• Provision of a conducive environment to enhance the competitiveness and growth of the ICT/BPO sector</li><li>• Provision of a reliable and secure environment for ICT use in Government including internet, e-mail facilities and e-Government applications</li></ul> |

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**Ministry of Information and Communication Technology - *continued***

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- Provision of a secure IT infrastructure for the National Identity Card.
- Provision of IT security services in the Civil Service

**Programme 662: Provision of Citizen-Centric Services through ICT*****Sub-Programme 66202: e-Powering People, the Public Sector and Business***

- Priority Objectives:
- Democratize access to broadband internet and Green ICT services in a more secure and protected ICT environment and empower citizen
  - Promote the culture of cyber security at national level
- Major Services:
- Provision of training and placement opportunities to the unemployed and cater for the increasing demand of manpower in the ICT-BPO industry.
  - Setting up of an anti-threat monitoring system to better respond to cyber security incidents in real time.

***Sub-Programme 66203: Promoting e-Government***

- Priority Objective:
- Provide round the clock citizen and business centric services by leveraging on improved efficiency of Government services
- Major Services:
- Provision of ICT technical advice and Project Management services to Ministries and Departments on e-Government
  - Maintaining the IT infrastructure for the Civil Service
  - Improve efficiency and reduce cost through adoption of a cloud computing environment for the public sector

***Sub-Programme 66204: Upholding reliable and trustworthy ICT Operational Services***

- Priority Objective:
- Deliver timely and cost effective ICT operational services to Ministries and Departments
- Major Service:
- Provision of IT technical, logistic and support services.

**V. SUMMARY OF FINANCIAL RESOURCES BY PROGRAMMES AND SUB-PROGRAMMES**

Code	Programmes and Sub-Programmes	2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
661	Policy and Strategy for ICT	883,578,500	565,497,000	125,093,000	91,653,000
662	Provision of Citizen-Centric Services through ICT	208,147,500	667,603,000	746,535,000	745,785,000
66202	e-Powering People, the Public Sector and Business	55,450,000	65,777,000	76,496,000	79,167,000
66203	Promoting e-Government	58,956,000	501,461,000	546,759,000	543,295,000
66204	Upholding reliable and trustworthy ICT Operational Services	93,741,500	100,365,000	123,280,000	123,323,000
	<b>Total</b>	<b>1,091,726,000</b>	<b>1,233,100,000</b>	<b>871,628,000</b>	<b>837,438,000</b>

**VI. SUMMARY OF FUNDED POSITIONS BY PROGRAMMES AND SUB-PROGRAMMES**

Code	Programmes and Sub-Programmes	Total		% Distribution	
		In Post by Dec 2013	Funded by Dec 2014	2013	2014
661	Policy and Strategy for ICT	56	62	18%	19%
662	Provision of Citizen-Centric Services through ICT	249	259	82%	81%
66202	E-powering People, the Public Sector and Business	-	-	-	-
66203	Promoting e-Government	46	47	15%	15%
66204	Upholding reliable and trustworthy ICT Operational Services	203	212	67%	66%
	<b>Total</b>	<b>305</b>	<b>321</b>	<b>100%</b>	<b>100%</b>

**PART B: SERVICES TO BE PROVIDED AND PERFORMANCE INFORMATION**

<b>PROGRAMME 661: Policy and Strategy for ICT</b>						
<b>Outcome:</b> Mauritius to become a knowledge based and digitally connected economy						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Contribution of ICT Sector to GDP			6.4%	6.8%	7.0%	>8%
<b>DELIVERY UNITS</b>	<b>SERVICES TO BE PROVIDED</b>	<b>PERFORMANCE</b>				
		<b>Service Standards (Indicators)</b>	<b>2012 Actual</b>	<b>2014 Targets</b>	<b>2015 Targets</b>	<b>2016 Targets</b>
Office of the Minister, Office of the Permanent Secretary and Administration	S1: Policy and Management Services	SS1: Reform strategy to deliver long term ESTP Outcomes formulated	-	June	June	June
		SS2: % of relevant budget measures implemented according to published timetable	-	100%	100%	100%
		SS3: % of requests acknowledged within 5 working days.	80%	95%	95%	95%
		SS4: Broadband penetration for home users.	44%	50%	60%	65%
IT Security Unit	S1: IT security services in the Civil Service	SS1: Number of IT Security Audits carried out	2	10	13	15
<b>PROGRAMME 662: Provision of Citizen-Centric Services through ICT</b>						
<b>Outcomes:</b> Round the clock citizen centric services through ICT leading to an improved efficiency of Government services. Access to broadband internet in a more secure and sustainable ICT environment.						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Mauritius ranking in the e-Government index			93	Top 75	Top 50	Top 30
<b>DELIVERY UNITS</b>	<b>SERVICES TO BE PROVIDED</b>	<b>PERFORMANCE</b>				
		<b>Service Standards (Indicators)</b>	<b>2012 Actual</b>	<b>2014 Targets</b>	<b>2015 Targets</b>	<b>2016 Targets</b>
<b>SUB-PROGRAMME 66202: E-Powering People, the Public Sector and Business</b>						
National Computer Board	S1: ISDP - Placement opportunities to the unemployed	SS1: Number of jobseekers placed on the ISDP programme	-	600	900	1000

**Ministry of Information and Communication Technology - continued**

DELIVERY UNITS	SERVICES TO BE PROVIDED	PERFORMANCE				
		Service Standards (Indicators)	2012 Actual	2014 Targets	2015 Targets	2016 Targets
<b>SUB-PROGRAMME 66203: Promoting e-Government</b>						
Central Informatics Bureau	S1: Provision of ICT technical advice and Project Management services to Ministries and Departments on e-Government.	SS1: Number of online services fully operational out of top 30 e-Services	-	10	15	17
Government Online Centre	S1: Optimise infrastructure for hosting applications	SS1: g-Cloud infrastructure to provide for Platform as a Service to Ministries /Departments	-	June	-	-
<b>SUB-PROGRAMME 66204: Upholding reliable and trustworthy ICT Operational Services</b>						
Central Information Systems	S1: ICT troubleshooting services	SS1: Computer systems problems attended to within 48 hours.	90%	75%	75%	95%

**PART C: INPUTS - FINANCIAL RESOURCES**

**1. SUMMARY BY ECONOMIC CATEGORIES**

Code	Economic Categories	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
21	Compensation of Employees	145,996,000	178,969,000	210,793,000	222,693,000
22	Goods and Services	215,930,000	327,337,000	413,949,000	441,345,000
24	Interest	-	-	-	-
25	Subsidies	-	-	-	-
26	Grants	54,450,000	64,477,000	74,496,000	77,167,000
27	Social Benefits	-	-	-	-
28	Other Expense	-	-	-	-
31	Acquisition of Non-Financial Assets	675,350,000	662,317,000	172,390,000	96,233,000
32	Acquisition of Financial Assets	-	-	-	-
	<b>Total</b>	<b>1,091,726,000</b>	<b>1,233,100,000</b>	<b>871,628,000</b>	<b>837,438,000</b>

**2. SUMMARY FOR YEAR 2014**

Code	Programmes	Rs	Rs	Rs	Rs
		Compensation of Employees [code 21]	Goods and Services [code 22]	Subsidies/ Grants [codes 25-28]	Acquisition of Assets [codes 31- 32]
661	Policy and Strategy for ICT	46,369,000	31,811,000	-	487,317,000
662	Provision of Citizen-Centric Services through ICT	132,600,000	295,526,000	64,477,000	175,000,000
	<b>Total</b>	<b>178,969,000</b>	<b>327,337,000</b>	<b>64,477,000</b>	<b>662,317,000</b>

**Programme 661: Policy and Strategy for ICT**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
<b>21</b>	<b>Compensation of Employees</b>	<b>34,959,500</b>	<b>46,369,000</b>	<b>53,368,000</b>	<b>55,768,000</b>
21110	Personal Emoluments	31,154,500	42,334,000	49,123,000	51,523,000
21111	Other Staff Costs	3,625,000	3,835,000	4,035,000	4,035,000
21210	Social Contributions	180,000	200,000	210,000	210,000
<b>22</b>	<b>Goods and Services</b>	<b>182,469,000</b>	<b>31,811,000</b>	<b>29,725,000</b>	<b>30,285,000</b>
22010	Cost of Utilities	2,425,000	2,600,000	2,900,000	3,100,000
22020	Fuel and Oil	200,000	225,000	225,000	225,000
22030	Rent	122,725,000	6,725,000	6,725,000	6,725,000 f(1)
22040	Office Equipment and Furniture	500,000	600,000	350,000	350,000
22050	Office Expenses	545,000	570,000	570,000	570,000
22060	Maintenance	740,000	740,000	740,000	740,000
22070	Cleaning Services	125,000	125,000	125,000	125,000
22100	Publications and Stationery	705,000	715,000	715,000	715,000

f(1) Provision for rental of Lines for Network System now shown under Sub Programme 66203



**Ministry of Information and Communication Technology - continued**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
22120	Fees	14,190,000	14,126,000	13,990,000	14,350,000
	<i>of which:</i>				
22120008	<i>Fees to Consultants</i>	12,800,000	12,500,000	12,000,000	12,000,000
	<i>(a) Fees icw IT Security Audit</i>	10,000,000	2,500,000	12,000,000	12,000,000
	<i>(b) Fees icw SkyGovNet*</i>	2,800,000	-	-	-
	<i>(c) Fees icw Risk Assessment Methodology Enhancement</i>	-	7,000,000	-	-
	<i>(d) Fees icw the Elaboration of the National Strategy for Software Development</i>	-	3,000,000	-	-
22180	Overseas Travel (Mission & Capacity Building)	1,600,000	1,400,000	1,400,000	1,400,000
22900	Other Goods and Services	38,714,000	3,985,000	1,985,000	1,985,000
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>666,150,000</b>	<b>487,317,000</b>	<b>42,000,000</b>	<b>5,600,000</b>
31122	Other Machinery and Equipment	55,500,000	-	-	-
31122802	<i>Acquisition of IT Equipment</i>	55,500,000	-	-	-
31132	Intangible Fixed Assets	610,650,000	487,317,000	42,000,000	5,600,000
31132102	<i>Mauritius National Identity Card and Related Projects</i>	606,000,000	476,717,000	36,400,000	-
31132401	<i>Upgrading of ICT Infrastructure</i>	300,000	600,000	600,000	600,000
31132801	<i>Acquisition of Software</i>	4,350,000	10,000,000	5,000,000	5,000,000
	<b>Total</b>	<b>883,578,500</b>	<b>565,497,000</b>	<b>125,093,000</b>	<b>91,653,000</b>
f(1) SkyGovNet: High speed connection between Ministries and Departments from 100 to 200 Mbps					
f(2) Provision now shown under Sub Programme 66203					
<b>Programme 662: Provision of Citizen-Centric Services through ICT</b>					
<b>Sub-Programme 66202: e-Powering People, the Public Sector and Business</b>					
<b>26</b>	<b>Grants</b>	<b>54,450,000</b>	<b>64,477,000</b>	<b>74,496,000</b>	<b>77,167,000</b>
26313	Current Grant to Extra-Budgetary Units	54,450,000	64,477,000	74,496,000	77,167,000
26313054	<i>National Computer Board</i>	54,450,000	64,477,000	74,496,000	77,167,000
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>1,000,000</b>	<b>1,300,000</b>	<b>2,000,000</b>	<b>2,000,000</b>
31132	Intangible Fixed Assets	1,000,000	1,300,000	2,000,000	2,000,000
31132401	<i>Upgrading of ICT Infrastructure</i>	1,000,000	1,300,000	2,000,000	2,000,000
	<i>Mauritius CERT</i>	1,000,000	1,300,000	2,000,000	2,000,000
	<b>Total</b>	<b>55,450,000</b>	<b>65,777,000</b>	<b>76,496,000</b>	<b>79,167,000</b>
<b>Sub-Programme 66203 : Promoting e-Government</b>					
<b>21</b>	<b>Compensation of Employees</b>	<b>28,320,000</b>	<b>42,630,000</b>	<b>47,930,000</b>	<b>50,430,000</b>
21110	Personal Emoluments	25,365,000	38,170,000	43,470,000	45,970,000
21111	Other Staff Costs	2,805,000	4,310,000	4,310,000	4,310,000
21210	Social Contributions	150,000	150,000	150,000	150,000
<b>22</b>	<b>Goods and Services</b>	<b>28,536,000</b>	<b>290,231,000</b>	<b>379,329,000</b>	<b>406,165,000</b>
22010	Cost of Utilities	1,585,000	1,585,000	1,585,000	1,585,000

**Ministry of Information and Communication Technology - continued**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
22030	Rent	3,085,000	171,685,000	255,085,000	281,085,000
	<i>of which:</i>				
22030007	<i>Rental of Lines for Network System</i>	-	168,600,000	252,000,000	278,000,000
	<i>(a) Government Intranet System (Running Costs)</i>	-	80,000,000	82,000,000	82,000,000
	<i>(b) Government Fibre Network (Running Costs)</i>	-	17,000,000	18,000,000	19,000,000
	<i>(c) Implementation of Wide Area Network (SkyGovNet Plan)</i>	-	24,000,000	71,000,000	107,000,000
	<i>(d) SchoolNet II</i>	-	47,600,000	81,000,000	70,000,000
22040	Office Equipment and Furniture	200,000	325,000	300,000	325,000
22050	Office Expenses	225,000	235,000	250,000	250,000
22060	Maintenance	1,075,000	1,235,000	1,235,000	1,235,000
22070	Cleaning Services	60,000	60,000	60,000	60,000
22100	Publications and Stationery	321,000	326,000	326,000	326,000
22120	Fees	21,600,000	59,300,000	60,300,000	60,300,000
	<i>of which:</i>				
22120023	<i>Licence Fees for Oracle Technical Support</i>	17,500,000	17,500,000	17,500,000	17,500,000
22120033	<i>Licence Fees for Microsoft Enterprise Agreement</i>	-	40,000,000	40,000,000	40,000,000
22900	Other Goods and Services	385,000	55,480,000	60,188,000	60,999,000
	<i>of which:</i>				
22900904	<i>Government Online Centre (Operating Costs)</i>	-	55,000,000	59,708,000	60,519,000
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>2,100,000</b>	<b>168,600,000</b>	<b>119,500,000</b>	<b>86,700,000</b>
31122	Other Machinery and Equipment	2,000,000	51,000,000	42,500,000	42,500,000
31122802	<i>Acquisition of IT Equipment</i>	2,000,000	51,000,000	42,500,000	42,500,000
	<i>(a) Other servers and IT Equipment for Upgrading of GOC</i>	-	48,000,000	40,000,000	40,000,000
	<i>(b) Others</i>	2,000,000	3,000,000	2,500,000	2,500,000
31132	Intangible Fixed Assets	100,000	117,600,000	77,000,000	44,200,000
31132401	<i>e-Government Projects</i>	-	117,500,000	76,900,000	44,100,000
	<i>(a) Implementation of e-Government Strategy</i>	-	8,000,000	37,500,000	24,000,000
	<i>(b) Document Management System (DMS)</i>	-	12,000,000	3,000,000	3,000,000
	<i>(c) SchoolNet II (incl. Routers and Wifi)</i>	-	87,500,000	36,400,000	17,100,000
	<i>(d) Deployment of Voice-Over-IP (VoIP)</i>	-	10,000,000	-	-
31132801	<i>Acquisition of Software</i>	100,000	100,000	100,000	100,000
	<b>Total</b>	<b>58,956,000</b>	<b>501,461,000</b>	<b>546,759,000</b>	<b>543,295,000</b>
<b>Sub-Programme 66204 : Upholding reliable and trustworthy ICT Operational Services</b>					
<b>21</b>	<b>Compensation of Employees</b>	<b>82,716,500</b>	<b>89,970,000</b>	<b>109,495,000</b>	<b>116,495,000</b>
21110	Personal Emoluments	78,296,500	85,350,000	104,875,000	111,875,000
21111	Other Staff Costs	3,420,000	3,420,000	3,420,000	3,420,000
21210	Social Contributions	1,000,000	1,200,000	1,200,000	1,200,000

**Ministry of Information and Communication Technology - continued**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
<b>22</b>	<b>Goods and Services</b>	<b>4,925,000</b>	<b>5,295,000</b>	<b>4,895,000</b>	<b>4,895,000</b>
22010	Cost of Utilities	300,000	300,000	300,000	300,000
22020	Fuel and Oil	125,000	125,000	125,000	125,000
22030	Rent	70,000	90,000	90,000	90,000
22040	Office Equipment and Furniture	150,000	500,000	100,000	100,000
22050	Office Expenses	270,000	270,000	270,000	270,000
22060	Maintenance	1,025,000	1,125,000	1,125,000	1,125,000
22100	Publications and Stationery	1,285,000	1,285,000	1,285,000	1,285,000
22120	Fees	1,600,000	1,500,000	1,500,000	1,500,000
22900	Other Goods and Services	100,000	100,000	100,000	100,000
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>6,100,000</b>	<b>5,100,000</b>	<b>8,890,000</b>	<b>1,933,000</b>
31122	Other Machinery and Equipment	1,100,000	1,100,000	1,100,000	1,100,000
31132	Intangible Fixed Assets	5,000,000	4,000,000	7,790,000	833,000
31132401	<i>Upgrading of ICT Infrastructure (Oracle Technical Support Unit)</i>	<i>4,800,000</i>	<i>3,800,000</i>	<i>7,590,000</i>	<i>633,000</i>
31132801	<i>Acquisition of Software</i>	<i>200,000</i>	<i>200,000</i>	<i>200,000</i>	<i>200,000</i>
	<b>Total</b>	<b>93,741,500</b>	<b>100,365,000</b>	<b>123,280,000</b>	<b>123,323,000</b>

**PART D: INPUTS - HUMAN RESOURCES**

**STAFFING (FUNDED POSITIONS) BY PROGRAMMES AND SUB-PROGRAMMES**

Salary Code	Position Titles	In Post by Dec 2013	Funded Positions by December		
			2014	2015	2016
<b>Programme 661: Policy and Strategy for ICT</b>		<b>56</b>	<b>62</b>	<b>62</b>	<b>62</b>
	Minister	1	1	1	1
02 00 100	Permanent Secretary	1	1	1	1
02 81 89	Deputy Permanent Secretary	2	2	2	2
02 50 75	Assistant Permanent Secretary	3	3	3	3
04 00 96	Chief Technical Officer, ICT ( <i>New</i> )	-	-	-	-
01 80 89	Lead Analyst	-	-	-	-
01 60 71	Manager, Financial Operations	-	1	1	1
01 59 76	Assistant Manager, Financial Operations	1	-	-	-
01 45 65	Financial Officer/Senior Financial Officer	3	3	3	3
01 33 55	Assistant Financial Operations Officer ( <i>Personal</i> )	-	-	-	-
21 59 76	Assistant Manager, Procurement and Supply Officer	-	1	1	1
21 45 65	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1	1	1
21 33 57	Assistant Procurement and Supply Officer ( <i>Personal</i> )	-	-	-	-
01 33 65	Internal Control Officer/Senior Internal Control Officer	-	-	-	-
12 00 101	Chairperson, ICT Appeal Tribunal	1	1	1	1
12 00 99	Deputy Chairperson, ICT Appeal Tribunal	-	-	-	-
04 80 89	Head, IT Security Unit	-	1	1	1
04 67 85	Project Manager, IT Security	13	15	15	15
08 45 64	Office Management Assistant	6	6	6	6
08 51 70	Office Management Executive	1	1	1	1
08 41 61	Office Supervisor	-	1	1	1
08 30 56	Management Support Officer	8	8	8	8
08 46 64	Shorthand Writer	-	-	-	-
08 38 63	Confidential Secretary	4	4	4	4
08 31 56	Senior Word Processing Operator	-	-	-	-
08 21 52	Word Processing Operator	3	3	3	3
22 31 51	Senior Receptionist/Telephone Operator	-	-	-	-
22 16 48	Receptionist/Telephone Operator	2	2	2	2
24 17 45	Driver	1	2	2	2
24 31 46	Head Office Care Attendant	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care Attendant	4	4	4	4
24 11 36	Stores Attendant	-	-	-	-

**Ministry of Information and Communication Technology - continued**

Salary Code	Position Titles	In Post by Dec 2013	Funded Positions by December		
			2014	2015	2016
<b>Programme 662 : Provision of Citizen Centric Services through ICT</b>		<b>249</b>	<b>259</b>	<b>259</b>	<b>259</b>
<b>Sub-Programme 66202 : e-Powering People, the Public Sector and Business</b>		-	-	-	-
<b>Sub-Programme 66203 : Promoting e-Government</b>		<b>46</b>	<b>47</b>	<b>47</b>	<b>47</b>
04 00 96	Director, CIB	1	1	1	1
04 00 92	Deputy Director, CIB	-	1	1	1
04 67 87	Project Manager, CIB	36	36	36	36
04 80 89	Chief Project Manager (New Grade)	-	-	-	-
05 39 61	Documentalist	-	-	-	-
08 45 64	Office Management Assistant	1	1	1	1
08 51 70	Office Management Executive	1	1	1	1
08 30 56	Management Support Officer	2	2	2	2
08 38 63	Confidential Secretary	2	2	2	2
08 21 52	Word Processing Operator	-	-	-	-
24 17 45	Driver	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care	2	2	2	2
<b>Sub-Programme 66204 : Upholding reliable and trustworthy ICT Operational Services</b>		<b>203</b>	<b>212</b>	<b>212</b>	<b>212</b>
04 00 94	Manager	1	1	1	1
04 80 89	Deputy Manager	1	1	1	1
04 70 86	Technical Manager	1	1	1	1
04 64 79	Senior Systems Analyst	13	14	14	14
04 50 75	Systems Analyst	22	30	30	30
04 42 72	Assistant Systems Analyst/Senior Assistant Systems Analyst promotional from CS	42	50	50	50
04 61 72	Operations Manager	1	1	1	1
04 54 69	Assistant Operations Manager	-	-	-	-
04 49 64	Data Entry Controller	2	2	2	2
04 49 66	Computer Operations Controller ( <i>Roster</i> )	4	4	4	4
04 39 62	Senior Computer Support Officer ( <i>Roster</i> )	10	10	10	10
04 25 57	Computer Support Officer ( <i>Roster</i> )	34	57	57	57
04 39 61	Data Entry Supervisor	5	5	5	5
04 33 56	Senior Data Entry Officer	13	13	13	13
04 22 54	Data Entry Officer ( <i>personal</i> )	35	4	4	4

**Ministry of Information and Communication Technology - continued**

Salary Code	Position Titles	In Post by Dec 2013	Funded Positions by December		
			2014	2015	2016
01 53 72	Senior Financial Operations Officer ( <i>Personal</i> )	1	1	1	1
01 33 55	Assistant Financial Operations Officer ( <i>Personal</i> )	-	-	-	-
21 45 65	Procurement and Supply Officer/Senior Procurement and Supply Officer	-	1	1	1
21 33 57	Assistant Procurement and Supply Officer ( <i>Personal</i> )	1	-	-	-
08 45 64	Office Management Assistant	1	1	1	1
08 45 63	Office Management Executive	1	1	1	1
08 30 56	Management Support Officer	6	6	6	6
08 38 63	Confidential Secretary	1	1	1	1
08 21 52	Word Processing Operator	1	1	1	1
24 31 46	Head Office Care Attendant	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care Attendant	5	5	5	5
24 17 45	Driver	1	1	1	1
24 01 32	General worker	-	-	-	-
	<b>Grand Total</b>	<b>305</b>	<b>321</b>	<b>321</b>	<b>321</b>