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## **PART A: STRATEGIC NOTE OF MINISTRY**

### **I. Major Achievements for 2013**

- In spite of fierce competition, Mauritius obtained the following awards:
  - “*Destination de L’Année 2013*” - International Travel Berlin (ITB) Awards
  - Indian Ocean’s Leading Dive Destination 2013 - World Travel Awards
  - Indian Ocean’s Leading Honeymoon Destination 2013 - World Travel Awards
  - The Next Travel Destination 2013 - China Travel Awards
  - Best Destination Country 2013 - International Tourism Conclave & Travel Awards - India
- The visibility of the destination was continuously upheld through 225 promotional campaigns in tourist source markets with particular emphasis on emerging markets which resulted in arrivals from China and India increasing by 97.1% and 7.2% respectively, as at September 2013.
- Rigorous monitoring of tourist enterprises involving 1,082 visits, 295 contraventions and 11 suspension of licences was resorted to, in a bid to upholding high standards and quality service among licencees.
- 244 new Tourist Enterprises Licences and 189 new Pleasure Craft Licences were approved as at September 2013.
- A customer service training programme for frontline operators namely beach hawkers, pleasure craft operators, skippers, hotel-based and taxi operators has been implemented to keep them abreast of new techniques and skills in customer care. 15 sessions were carried out from January to September 2013.
- 71% of hotels have elaborated their security plans with a view to reinforce safety and security within hotel premises. To reinforce security at sea, a masterplan on management of lagoons has also been developed.
- Some 128,000 people participated in leisure activities organised by the Ministry.

### **II. Major Constraints and challenges and how they are being addressed**

- Limited product range to encourage tourist spending.
  - Broadening the tourism product portfolio to include niche segments such as medical tourism, wellness and spa, weddings, shopping tourism, heritage/cultural tourism (including authentic cuisine), grey tourism, MICE, sports tourism (kite-surf and golf).

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## **Ministry of Tourism and Leisure - *continued***

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- Decrease in demand from Europe due to economic crisis, severe competition from similar destinations, inadequate market diversification and connectivity.
  - Diversifying our market base and more robust penetration of emerging markets like China and Russia while consolidating European source markets with growth potentials such as Germany, France and UK; Exploitation of new markets in niche segments (Scandinavian and Gulf countries among others).
  - Promoting specialised packages for niche markets and multi-destination as well as twin destination circuits.
  - Intensifying cooperative arrangements with trade partners including airline companies.

### **III. Strategic Direction 2014-2016**

- Consolidating and reinforcing the destination as a leading island resort.
- Pursuing growth at an average annual rate of at least 3% with a more diversified portfolio of source markets in niche segments.
- Consolidating traditional source markets with growth potentials, such as Germany, France and UK.
- Aggressive penetration and exploitation of emerging/new markets like China, India and Russia, Gulf countries, Japan, South Korea, Czech Republic and Scandinavian countries.
- Creating a more conducive business environment through streamlining of procedures and removing administrative bottlenecks.
- Improving accessibility by facilitating operation of direct flights through twin and triangle destination centers.
- Promoting regional tourism and the Vanilla Islands Concept.
- Implementing a low season strategy targeting regional markets.
- Maximising use of digital marketing.

#### **IV. Priority Objectives and Major Services provided for 2014-2016**

##### **Programme 341: Policy and Management for Tourism and Leisure**

- Priority Objective:           • Sustained contribution of the Tourism Sector to GDP.
- Major Service:               • Formulation of appropriate policies/strategies and legal framework for the development of the tourism and leisure sectors.

##### **Programme 342: Sustainable Tourism Industry**

###### ***Sub-Programme 34201- Improvement and Diversification of Tourism Product***

- Priority Objective:           • Mauritius maintained as an attractive and desirable tourist destination.
- Major Services:             • Improving/upgrading of tourist attractions/sites and embellishment/greening of the destination.
- Reinforcing safety and security of tourists at sea.

###### ***Sub-Programme 34202- Regulation and Control of Tourism Related Activities***

- Priority Objective:           • Enhancing the safety and security of tourists and ensuring safe tourism activities.
- Major Services:             • Licensing and monitoring of tourist enterprises and pleasure crafts.
- Guidelines and regulations for tourism activities.

##### **Programme 343: Destination Promotion**

###### ***Sub-Programme 34301- Country Promotion***

- Priority Objective:           • Enhanced visibility of the destination.
- Major Services:             • Public Relations and advertising campaigns in existing, emerging and new markets, as well as niche market segments.
- Co-branding and Celebrity marketing.
- Participation in fairs, workshops, exhibitions and roadshows in targeted countries (France, UK, Germany, Italy, India, Russia, China and South Africa).
- Promoting specialized packages for niche markets and multi-destination as well as twin destination circuits.
- Joint marketing initiatives with airlines.

##### **Programme 344: Promotion of Leisure**

- Priority Objective:           • Improved access to leisure facilities and services.
- Major Service:               • Organization and promotion of leisure activities/events.

**Ministry of Tourism and Leisure - continued**

**V. SUMMARY OF FINANCIAL RESOURCES BY PROGRAMMES AND SUB-PROGRAMMES**

Code	Programmes and Sub-Programmes	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
<b>341</b>	<b>Policy and Management for Tourism and Leisure</b>	<b>36,314,000</b>	<b>40,224,000</b>	<b>41,169,000</b>	<b>40,965,000</b>
<b>342</b>	<b>Sustainable Tourism Industry</b>	<b>90,390,000</b>	<b>83,967,000</b>	<b>81,852,000</b>	<b>78,521,000</b>
34201	Improvement and Diversification of Tourism Product	30,390,000	28,967,000	26,852,000	23,521,000
34202	Regulation and Control of Tourism Related Activities	60,000,000	55,000,000	55,000,000	55,000,000
<b>343</b>	<b>Destination Promotion</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>
34301	Country Promotion	390,000,000	390,000,000	390,000,000	390,000,000
34302	Country Branding	-	-	-	-
<b>344</b>	<b>Promotion of Leisure</b>	<b>10,010,000</b>	<b>8,309,000</b>	<b>8,379,000</b>	<b>8,414,000</b>
	<b>Total</b>	<b>526,714,000</b>	<b>522,500,000</b>	<b>521,400,000</b>	<b>517,900,000</b>

**VI. SUMMARY OF FUNDED POSITIONS BY PROGRAMMES AND SUB-PROGRAMMES**

Code	Programmes and Sub-Programmes	Total		% Distribution	
		In Post by Dec 2013	Funded by Dec 2014	2013	2014
<b>341</b>	<b>Policy and Management for Tourism and Leisure</b>	21	22	31%	31%
<b>342</b>	<b>Sustainable Tourism Industry</b>	41	43	61%	61%
34201	Improvement and Diversification of Tourism Product	41	43	61%	61%
34202	Regulation and Control of Tourism Related Activities	-	-	-	-
<b>343</b>	<b>Destination Promotion</b>	-	-	-	-
34301	Country Promotion	-	-	-	-
34302	Country Branding	-	-	-	-
<b>344</b>	<b>Promotion of Leisure</b>	5	5	8%	8%
	<b>Total</b>	<b>67</b>	<b>70</b>	<b>100%</b>	<b>100%</b>

**Ministry of Tourism and Leisure - continued**

<b>PART B: SERVICES TO BE PROVIDED AND PERFORMANCE INFORMATION</b>						
<b>PROGRAMME 341: Policy and Management for Tourism and Leisure</b>						
<b>Outcome:</b> Sustained Contribution of the Tourism Sector to GDP						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Percentage share of Tourism Sector to GDP (2013 Revised: 7.7)			8.2	7.5	7.5	8.5
DELIVERY UNITS	SERVICES TO BE PROVIDED	PERFORMANCE				
		Service Standards (Indicators)	2012 Actual	2014 Targets	2015 Targets	2016 Targets
Ministry of Tourism and Leisure	S1: Policy and Management.	SS1: Reform strategy to deliver long term ESTP Outcomes formulated.	-	June	June	June
		SS2: % of relevant budget measures implemented according to published timetable.	100	100	100	100
		SS3: % of requests acknowledged within 5 working days.	90	90	100	100
<b>PROGRAMME 342: Sustainable Tourism Industry</b>						
<b>Outcome:</b> Mauritius maintained as an attractive and desirable tourist destination						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Number of tourist arrivals (2013 Revised : 990,000)			965,441	1,022,000	1,090,000	1,340,000
<b>SUB-PROGRAMME 34201: Improvement and Diversification of Tourism Product</b>						
DELIVERY UNITS	SERVICES TO BE PROVIDED	PERFORMANCE				
		Service Standards (Indicators)	2012 Actual	2014 Targets	2015 Targets	2016 Targets
Ministry of Tourism and Leisure	S1: Improved and Diversified Tourism product.	SS1: Heritage Trail Developed (Percentage).	-	20	40	60
	S2: Enhanced safety and security at sea.	SS1: Zoning of lagoons completed (Percentage).	70	87	95	100
<b>SUB-PROGRAMME 34202: Regulation and Control of Tourism Related Activities</b>						
Tourism Authority	S1: Enforcement of legislations to ensure that tourist establishments and pleasure crafts operate according to set criteria	SS1: Percentage of establishments fully complying with the standards, guidelines, codes of practice and regulations	20	55	57	60

**Ministry of Tourism and Leisure - continued**

<b>PROGRAMME 343: Destination Promotion</b>						
<b>Outcome:</b> Mauritius maintained as a prime holiday and up market destination						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Tourism receipts (Rs Billion) (2013 Revised: Rs 45.1 bn)			44.4	47.9	54.2	82.1
<b>DELIVERY UNITS</b>	<b>SERVICES TO BE PROVIDED</b>	<b>PERFORMANCE</b>				
		<b>Service Standards (Indicators)</b>	<b>2012 Actual</b>	<b>2014 Targets</b>	<b>2015 Targets</b>	<b>2016 Targets</b>
<b>SUB-PROGRAMME 34301: Country Promotion</b>						
Mauritius Tourism Promotion Authority (MTPA)	S1: Campaigns in traditional, emerging and new markets.	SS1: Number of fairs, workshops, exhibitions, roadshows conducted in traditional, emerging and new markets.	41	52	58	66
		SS2: Percentage market share in emerging and new markets.	14.2	16.3	17.9	19.1
<b>PROGRAMME 344: Promotion of Leisure</b>						
<b>Outcome:</b> Improved access to affordable leisure facilities and services						
<b>Outcome Indicator</b>			<b>2012 Actual</b>	<b>2014 Target</b>	<b>2016 Target</b>	<b>2023 Target</b>
Number of participants in leisure activities			145,000	225,000	250,000	300,000
<b>DELIVERY UNITS</b>	<b>SERVICES TO BE PROVIDED</b>	<b>PERFORMANCE</b>				
		<b>Service Standards (Indicators)</b>	<b>2012 Actual</b>	<b>2014 Target</b>	<b>2015 Target</b>	<b>2016 Target</b>
Leisure Unit	S1: Organisation and promotion of leisure activities/events.	SS1: Number of leisure activities organised and promoted.	44	50	55	60

**PART C: INPUTS - FINANCIAL RESOURCES**

**1. SUMMARY BY ECONOMIC CATEGORIES**

Code	Economic Categories	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
21	Compensation of Employees	36,505,000	38,490,000	41,175,000	42,375,000
22	Goods and Services	21,899,000	22,825,000	22,040,000	21,340,000
24	Interest	-	-	-	-
25	Subsidies	-	-	-	-
26	Grants	455,810,000	451,285,000	451,285,000	451,285,000
27	Social Benefits	-	-	-	-
28	Other Expense	-	-	-	-
31	Acquisition of Non-Financial Assets	12,500,000	9,900,000	6,900,000	2,900,000
32	Acquisition of Financial Assets	-	-	-	-
	<b>Total</b>	<b>526,714,000</b>	<b>522,500,000</b>	<b>521,400,000</b>	<b>517,900,000</b>

**2. SUMMARY FOR YEAR 2014**

Code	Programmes	Rs	Rs	Rs	Rs
		Compensation of Employees [code 21]	Goods and Services [code 22]	Subsidies / Grants [code 25-28]	Acquisition of Assets [code 31-32]
341	Policy and Management for Tourism and Leisure	20,175,000	13,764,000	6,285,000	-
342	Sustainable Tourism Industry	16,315,000	2,752,000	55,000,000	9,900,000
343	Destination Promotion	-	-	390,000,000	-
344	Promotion of Leisure	2,000,000	6,309,000	-	-
	<b>Total</b>	<b>38,490,000</b>	<b>22,825,000</b>	<b>451,285,000</b>	<b>9,900,000</b>

**Programme 341: Policy and Management for Tourism and Leisure**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
<b>21</b>	<b>Compensation of Employees</b>	<b>17,715,000</b>	<b>20,175,000</b>	<b>22,050,000</b>	<b>22,600,000</b>
21110	Personal Emoluments	15,500,000	17,700,000	19,200,000	19,700,000
21111	Other Staff Costs	2,100,000	2,250,000	2,600,000	2,650,000
21210	Social Contributions	115,000	225,000	250,000	250,000
<b>22</b>	<b>Goods and Services</b>	<b>12,789,000</b>	<b>13,764,000</b>	<b>12,834,000</b>	<b>12,080,000</b>
22010	Cost of Utilities	2,150,000	2,050,000	2,125,000	2,175,000
22020	Fuel and Oil	300,000	250,000	300,000	325,000
22030	Rent	5,525,000	5,525,000	5,525,000	5,550,000
22040	Office Equipment and Furniture	275,000	300,000	350,000	400,000
22050	Office Expenses	450,000	550,000	435,000	465,000
22060	Maintenance	675,000	775,000	775,000	780,000
22090	Security	100,000	100,000	125,000	125,000
22100	Publications and Stationery	619,000	619,000	644,000	670,000
22120	Fees	150,000	150,000	210,000	245,000
22130	Studies and surveys	1,550,000	1,500,000	1,000,000	-



**Ministry of Tourism and Leisure - continued**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
22170	Travelling within the Republic	160,000	160,000	160,000	160,000
22180	Overseas Travel (Mission and Capacity Building)	650,000	1,000,000	1,000,000	1,000,000
22900	Other Goods and Services	185,000	785,000	185,000	185,000
<b>26</b>	<b>Grants</b>	<b>5,810,000</b>	<b>6,285,000</b>	<b>6,285,000</b>	<b>6,285,000</b>
26210	Current Grant to International Organisations	5,810,000	6,285,000	6,285,000	6,285,000
26210031	<i>Contribution to World Tourism Organisation</i>	<i>2,560,000</i>	<i>2,560,000</i>	<i>2,560,000</i>	<i>2,560,000</i>
26210161	<i>Contribution to Regional Tourism Organisations of Southern Africa (RETOSA)</i>	<i>3,100,000</i>	<i>3,575,000</i>	<i>3,575,000</i>	<i>3,575,000</i>
26210178	<i>Contribution to Foundation for Environmental Education (Denmark)</i>	<i>150,000</i>	<i>150,000</i>	<i>150,000</i>	<i>150,000</i>
	<b>Total</b>	<b>36,314,000</b>	<b>40,224,000</b>	<b>41,169,000</b>	<b>40,965,000</b>
<b>Programme 342: Sustainable Tourism Industry</b>					
<b>Sub-Programme 34201: Improvement and Diversification of Tourism Product</b>					
<b>21</b>	<b>Compensation of Employees</b>	<b>14,963,000</b>	<b>16,315,000</b>	<b>17,075,000</b>	<b>17,700,000</b>
21110	Personal Emoluments	13,303,000	14,425,000	15,050,000	15,575,000
21111	Other Staff Costs	1,500,000	1,700,000	1,825,000	1,925,000
21210	Social Contributions	160,000	190,000	200,000	200,000
<b>22</b>	<b>Goods and Services</b>	<b>2,927,000</b>	<b>2,752,000</b>	<b>2,877,000</b>	<b>2,921,000</b>
22010	Cost of Utilities	250,000	250,000	275,000	300,000
22020	Fuel and Oil	300,000	300,000	325,000	325,000
22030	Rent	200,000	200,000	200,000	200,000
22040	Office Equipment and Furniture	325,000	325,000	375,000	375,000
22050	Office Expenses	325,000	275,000	300,000	320,000
22060	Maintenance	970,000	845,000	845,000	845,000
22100	Publications and Stationery	282,000	282,000	282,000	281,000
22120	Fees	200,000	220,000	220,000	220,000
22900	Other Goods and Services	75,000	55,000	55,000	55,000
<b>31</b>	<b>Acquisition of Non-Financial Assets</b>	<b>12,500,000</b>	<b>9,900,000</b>	<b>6,900,000</b>	<b>2,900,000</b>
31113	Other Structures	12,500,000	9,900,000	6,900,000	2,900,000
	<i>of which:</i>				
31113016	<i>Construction of Touristic and Leisure Infrastructure</i>	<i>4,000,000</i>	<i>4,000,000</i>	<i>1,000,000</i>	<i>1,000,000</i>
	<i>(a) Tourism Signage</i>	<i>3,000,000</i>	<i>3,000,000</i>	<i>-</i>	<i>-</i>
	<i>(b) Heritage Trail</i>	<i>1,000,000</i>	<i>1,000,000</i>	<i>1,000,000</i>	<i>1,000,000</i>
31113416	<i>Upgrading of Touristic and Leisure Infrastructure</i>	<i>900,000</i>	<i>900,000</i>	<i>900,000</i>	<i>900,000</i>
31113431	<i>Zoning of Lagoons</i>	<i>7,600,000</i>	<i>5,000,000</i>	<i>5,000,000</i>	<i>1,000,000</i>
	<b>Total</b>	<b>30,390,000</b>	<b>28,967,000</b>	<b>26,852,000</b>	<b>23,521,000</b>

**Ministry of Tourism and Leisure - continued**

Item No.	Details	Rs	Rs	Rs	Rs
		2013 Estimates	2014 Estimates	2015 Planned	2016 Planned
<b>Sub-Programme 34202: Regulation and Control of Tourism Related Activities</b>					
<b>26</b>	<b>Grants</b>	<b>60,000,000</b>	<b>55,000,000</b>	<b>55,000,000</b>	<b>55,000,000</b>
26313	Extra-Budgetary Units	58,000,000	55,000,000	55,000,000	55,000,000
26313089	<i>Current Grant - Tourism Authority</i>	58,000,000	55,000,000	55,000,000	55,000,000
	<i>of which:</i>				
	(i) <i>Tourism Authority</i>	35,000,000	40,000,000	40,000,000	40,000,000
	(ii) <i>Cleaning and Embellishment Programme</i>	23,000,000	15,000,000	15,000,000	15,000,000
26323	Extra-Budgetary Units	2,000,000	-	-	-
26323089	<i>Capital Grant - Tourism Authority</i>	2,000,000	-	-	-
	<b>Total</b>	<b>60,000,000</b>	<b>55,000,000</b>	<b>55,000,000</b>	<b>55,000,000</b>
<b>Programme 343: Destination Promotion</b>					
<b>Sub-Programme 34301: Country Promotion</b>					
<b>26</b>	<b>Grants</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>
26313	Extra-Budgetary Units	390,000,000	390,000,000	390,000,000	390,000,000
26313047	<i>Current Grant - Mauritius Tourism     Promotion Authority</i>	390,000,000	390,000,000	390,000,000	390,000,000
	<i>of which:</i>				
	(i) <i>Traditional Markets</i>	340,000,000	340,000,000	340,000,000	340,000,000
	(ii) <i>Emerging Markets</i>	50,000,000	50,000,000	50,000,000	50,000,000
	<b>Total</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>	<b>390,000,000</b>
<b>Programme 344: Promotion of Leisure</b>					
<b>21</b>	<b>Compensation of Employees</b>	<b>3,827,000</b>	<b>2,000,000</b>	<b>2,050,000</b>	<b>2,075,000</b>
21110	Personal Emoluments	3,302,000	1,525,000	1,575,000	1,600,000
21111	Other Staff Costs	500,000	450,000	450,000	450,000
21210	Social Contributions	25,000	25,000	25,000	25,000
<b>22</b>	<b>Goods and Services</b>	<b>6,183,000</b>	<b>6,309,000</b>	<b>6,329,000</b>	<b>6,339,000</b>
22010	Cost of Utilities	220,000	230,000	240,000	240,000
22020	Fuel and Oil	75,000	90,000	100,000	110,000
22030	Rent	2,250,000	2,250,000	2,250,000	2,250,000
22050	Office Expenses	250,000	250,000	250,000	250,000
22060	Maintenance	125,000	125,000	125,000	125,000
22090	Security	100,000	100,000	100,000	100,000
22100	Publications and Stationery	438,000	514,000	514,000	514,000
22900	Other Goods and Services	2,725,000	2,750,000	2,750,000	2,750,000
	<b>Total</b>	<b>10,010,000</b>	<b>8,309,000</b>	<b>8,379,000</b>	<b>8,414,000</b>

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**PART D: INPUTS - HUMAN RESOURCES**

**STAFFING (FUNDED POSITIONS) BY PROGRAMMES AND SUB-PROGRAMMES**

Salary Code	Position Titles	In Post by Dec 2013	Funded Positions by December		
			2014	2015	2016
<b>Programme 341: Policy and Management for Tourism and Leisure</b>		<b>21</b>	<b>22</b>	<b>22</b>	<b>22</b>
	Minister	1	1	1	1
02 00 100	Permanent Secretary	1	1	1	1
02 81 89	Deputy Permanent Secretary	1	1	1	1
02 50 75	Assistant Permanent Secretary	3	3	3	3
01 65 79	Manager Financial Operations	-	1	1	1
01 59 76	Assistant Manager, Financial Operations	1	-	-	-
01 45 65	Financial Officer/ Senior Financial Officer	2	2	2	2
21 45 65	Procurement and Supply Officer	1	1	1	1
08 51 70	Office Management Executive	-	1	1	1
08 45 64	Office Management Assistant	1	1	1	1
08 30 56	Management Support Officer	3	3	3	3
08 38 63	Confidential Secretary	3	3	3	3
08 21 52	Word Processing Operator	1	1	1	1
22 16 48	Receptionist/Telephone Operator	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care Attendant	1	1	1	1
24 17 45	Driver	1	1	1	1
<b>Programme 342: Sustainable Tourism Industry</b>		<b>41</b>	<b>43</b>	<b>43</b>	<b>43</b>
<b>Sub-Programme 34201: Improvement and Diversification of Tourism Product</b>		<b>41</b>	<b>43</b>	<b>43</b>	<b>43</b>
10 70 83	Principal Tourism Planner	2	2	2	2
10 64 79	Senior Tourism Planner	2	2	2	2
10 49 75	Tourism Planner	7	7	7	7
18 39 64	Tourism Enforcement Officer	1	1	1	1
08 45 64	Office Management Assistant	3	3	3	3
08 51 60	Office Management Executive	1	2	2	2
08 41 61	Office Supervisor	1	1	1	1
08 30 56	Management Support Officer	13	13	13	13
08 21 52	Word Processing Operator	4	4	4	4
24 31 46	Head Office Care Attendant	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care Attendant	3	4	4	4
24 17 45	Driver	2	2	2	2
24 01 32	General Worker	1	1	1	1

**Ministry of Tourism and Leisure - *continued***

Salary Code	Position Titles	In Post by Dec 2013	Funded Positions by December		
			2014	2015	2016
<b>Programme 344: Promotion of Leisure</b>		<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
23 30 63	Leisure Events Officer	2	2	2	2
08 21 52	Word Processing Operator	1	1	1	1
24 14 42	Office Care Attendant/Senior Office Care Attendant	1	1	1	1
24 17 45	Driver	1	1	1	1
	<b>Total</b>	<b>67</b>	<b>70</b>	<b>70</b>	<b>70</b>