## Strategic Note

## Mission Statement

To provide fair, equitable and responsive social protection to the needy, the elderly and persons with disabilities; promote and enhance social welfare and national solidarity; and rehabilitate juvenile offenders to reinstate them in the mainstream of society.

## Strategic Direction 2016-2019

- Enhance protection and security of the elderly as well as residents of Charitable Institutions and Residential Care Homes.
- Improve the legal framework to remove any form of discrimination against persons with disabilities and provide for an appropriate institutional arrangement to support the Disability Sector.
- Review the pension system, including the National Pensions Fund, to ensure sustainability and adequate income replacement in view of the ageing population.
- Strengthen the capacity of NGOs with a view to professionalizing the social services sector.
- Enhance social assistance through the use of the Social Register of Mauritius (SRM) for better and more responsive social policy formulation and for implementation of new social schemes targeting the most vulnerable groups of the society.


## Main Achievements for FY 2015/16

- Payments effected to an increasing number of beneficiaries of social benefits (some 250,000 beneficiaries) in line with the revised rates.
- 13,267 families, beneficiaries of National Empowerment Foundation have been registered and assessed under SRM.
- Counselling services provided to 3,104 cases related to social problems.
- The project on Recognition of Prior Learning (RPL) in Social Work Practice successfully implemented with the collaboration of UNDP and participation of NGOs; 20 social workers from Mauritius and 12 from Rodrigues certified for RPL.
- 3 best entrepreneurship projects are benefiting from a cash grant of Rs 1 million each under the Social Entrepreneurship Award organised in collaboration with the SBM Ltd.
- 30 NGOs supported for social entrepreneurship micro projects.
- 116 persons with disabilities trained and employed via the Training and Employment of Disabled Persons Board.
- 613 carers offered informal training to look after the elderly and persons with disabilities.
- 8 boys and 10 girls rehabilitated in probation institutions under the aegis of this Ministry.

Key Actions for FY 2016/17

| Key Action | Key Performance Indicator | Target |
| :---: | :---: | :---: |
| Construction of the Riambel Recreation Centre for the elderly | Percentage completion of construction works | $\geq 75 \%$ |
| Introduction of the Disability Bill in National Assembly to promote the full enjoyment of human rights and fundamental freedoms by persons with disabilities | Disability bill introduced in the National Assembly | Jun 2017 |
| Setting up of a High-Level Committee to review the pension system, including NPF | Financially sustainable and implementable recommendations formulated | Feb 2017 |
| Improved service at Recreation Centres for the elderly and persons with disabilities | Online Central Reservation System operational | Jun 2017 |
| Implementation of the Rehabilitation Youth Centre (RYC) Strategic Plan | Small Homes projects initiated | Jan 2017 |
| Improved legal framework for Residential Care Homes | Residential Care Homes Act and related Regulations reviewed | Jun 2017 |

## Human Resource Allocation

The Ministry has 1,242 funded positions for FY 2016/17. The Sugar Industry Labour Welfare Fund (SILWF) under the aegis of this Ministry, has 813 employees.

## SUMMARY OF EXPENDITURE

| Details | $\begin{gathered} \hline 2015 / 16 \\ \text { Provisional } \\ \text { Actual } \end{gathered}$ | 2016/17 <br> Estimates | 2017/18 <br> Planned | 2018/19 <br> Planned |
| :---: | :---: | :---: | :---: | :---: |
| VOTE 22-1 TOTAL EXPENDITURE of which | 19,834,065 | 21,235,000 | 21,351,950 | 21,470,550 |
| Recurrent | 19,766,010 | 21,078,300 | 21,290,650 | 21,460,650 |
| Capital | 68,055 | 156,700 | 61,300 | 9,900 |
| Sub-Head 22-101: GENERAL | 102,732 | 112,500 | 107,500 | 108,700 |
| Recurrent Expenditure | 102,732 | 112,500 | 107,500 | 108,700 |
| Capital Expenditure |  |  |  |  |
| Sub-Head 22-102: SOCIAL PROTECTION | 1,576,867 | 1,600,800 | 1,513,500 | 1,466,000 |
| Recurrent Expenditure | 1,514,042 | 1,454,100 | 1,460,200 | 1,464,100 |
| Capital Expenditure | 62,826 | 146,700 | 53,300 | 1,900 |
| Sub-Head 22-103: NATIONAL PENSION | 17,767,887 | 19,084,900 | 19,295,650 | 19,459,050 |
| MANAGEMENT |  |  |  |  |
| Recurrent Expenditure | 17,767,887 | 19,084,900 | 19,295,650 | 19,459,050 |
| Capital Expenditure |  |  |  |  |
| Sub-Head 22-104: REFORM INSTITUTIONS | 82,824 | 98,400 | 97,200 | 98,400 |
| AND REHABILITATION |  |  |  |  |
| Recurrent Expenditure | 82,594 | 96,400 | 96,200 | 97,400 |
| Capital Expenditure | 229 | 2,000 | 1,000 | 1,000 |
| Sub-Head 22-105: SOCIAL WELFARE AND | 303,755 | 338,400 | 338,100 | 338,400 |
| COMMUNITY-BASED <br> ACTIVITIES |  |  |  |  |
| Recurrent Expenditure | 298,755 | 330,400 | 331,100 | 331,400 |
| Capital Expenditure | 5,000 | 8,000 | 7,000 | 7,000 |
| TOTAL | 19,834,065 | 21,235,000 | 21,351,950 | 21,470,550 |

Sub-Head 22-101: General
Rs 000


VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued

Rs 000


Sub-Head 22-102: Social Protection


VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued

| Item No. | Details | 2015/16 <br> Provisional Actual | $\begin{gathered} \text { 2016/17 } \\ \text { Estimates } \end{gathered}$ | 2017/18 <br> Planned | 2018/19 <br> Planned |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | In Post Funded  <br>  Jun 16 $2016 / 17$ |  |  |  |  |
|  | Social Security Officer | 260 | 96 | 195 | 198 |
|  | Director, Medical Unit $\quad 1$1 | 876 | 978 | 988 | 1,008 |
|  | Assistant Director, Medical Unit $\quad-\quad 1$ | - | 300 | 610 | 623 |
|  | Office Management Assistant $\quad 2$2 | 779 | 836 | 844 | 861 |
|  | Management Support Officer $\quad 10$ 11 | 2,786 | 3,253 | 3,319 | 3,385 |
|  | Confidential Secretary $\quad 1$ | 411 |  |  |  |
|  | Office Clerk $\quad 1$ | 314 | 334 | 335 | 335 |
|  | Residential and Recreational Activities |  |  |  |  |
|  | Manager, Recreation Centre $\quad 3$ | 2,040 | 2,146 | 2,167 | 2,210 |
|  | Senior Organising Officer, 2 3 <br> Recreation Centre   | 341 | 820 | 828 | 845 |
|  | Organising Officer, Recreation Centre | 797 | 1,100 | 1,500 | 1,600 |
|  | Driver (Heavy Vehicles above 5 <br> tons) - 3 |  | 300 | 541 | 552 |
|  | Total |  |  |  |  |
| . 002 | Salary Compensation | 2,042 | - |  |  |
| . 004 | Allowances | 3,234 | 3,800 | 3,800 | 3,800 |
| . 006 | Cash in lieu of leave | 5,503 | 6,600 | 6,700 | 6,800 |
| . 009 | End-of-year Bonus | 8,800 | 10,200 | 10,300 | 10,600 |
| 21111 | Other Staff Costs | 19,693 | 20,200 | 20,200 | 20,200 |
| 21210 | Social Contributions | 1,428 | 1,850 | 1,850 | 1,850 |
| 22 | Goods and Services | 157,148 | 171,070 | 171,070 | 171,070 |
| 22010 | Cost of Utilities | 8,480 | 8,685 | 8,685 | 8,685 |
| 22020 | Fuel and Oil | 79 | 100 | 100 | 100 |
| 22030 | Rent | 9,882 | 14,675 | 14,675 | 14,675 |
| 22040 | Office Equipment and Furniture | 1,458 | 1,700 | 1,700 | 1,700 |
| 22050 | Office Expenses | 3,940 | 4,000 | 4,000 | 4,000 |
| 22060 | Maintenance | 17,710 | 21,800 | 21,800 | 21,800 |
| 22070 | Cleaning Services | 1,666 | 2,000 | 2,000 | 2,000 |
| 22090 | Security | 6,652 | 8,300 | 8,300 | 8,300 |
| 22100 | Publications and Stationery | 1,167 | 1,200 | 1,200 | 1,200 |
| 22120 | Fees | 72,854 | 77,460 | 77,460 | 77,460 |
|  | of which |  |  |  |  |
| . 001 | Fees for Medical Boards and Domiciliary Visits | 71,843 | 75,000 | 75,000 | 75,000 |
| 22130 | Studies and Surveys | 1,960 | 3,000 | 3,000 | 3,000 |
| 22140 | Medical Supplies, Drugs and Equipment | 9,897 | 10,550 | 10,550 | 10,550 |
| . 001 | Medicine, Drugs and Vaccines | 9,855 | 10,500 | 10,500 | 10,500 |
| 22900 | Other Goods and Services | 21,401 | 17,600 | 17,600 | 17,600 |
| 26 | Grants | 45,400 | 49,285 | 49,285 | 49,285 |
| 26210 | Contribution to International Organisations |  |  |  |  |
| 26313 | Extra-Budgetary Units |  |  |  |  |
| . 024 | Chagossian Welfare Fund | 5,700 | 6,000 | 6,000 | 6,000 |
| . 056 | National Council for Rehabilitation of Disabled | 1,500 | 2,050 | 2,050 | 2,050 |
| . 069 | NGO Trust Fund | 19,000 | 20,600 | 20,600 | 20,600 |
| . 081 | Senior Citizens Council | 8,200 | 8,800 | 8,800 | 8,800 |
| . 093 | Training and Employment of Disabled Persons Board | 11,000 | 11,800 | 11,800 | 11,800 |

VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued


VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued

Rs 000

| Item No. | Details |  | $\begin{gathered} 2015 / 16 \\ \text { Provisional } \\ \text { Actual } \end{gathered}$ | 2016/17 <br> Estimates | $\begin{aligned} & \text { 2017/18 } \\ & \text { Planned } \end{aligned}$ | 2018/19 <br> Planned |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|r\|} \hline 31112 \\ .001 \end{array}$ | Non-Residential Buildings <br> Construction of Office Building Social Security Office at Riviere des Anguilles | 8,550 | 443 | 310 | - |  |
| $\left\|\begin{array}{r} 31121 \\ .801 \end{array}\right\|$ | Transport Equipment Acquisition of Vehicles |  | 950 | 10,000 | - |  |
| $\begin{array}{\|r\|} \hline 31122 \\ .811 \\ \hline \end{array}$ | Other Machinery \& Equipment Acquisition of CCTV Camera | 4,400 |  | 4,400 | - | - |
| TOTAL |  |  | 1,576,867 | 1,600,800 | 1,513,500 | 1,466,000 |

Sub-Head 22-103: National Pension Management

| Recurrent Expenditure |  |  |  | 17,767,887 | 19,084,900 | 19,295,650 | 19,459,050 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\left.\left\lvert\, \begin{array}{lll} 2 \mathbf{2 1} & \\ 21110 \\ & .001 \end{array}\right.\right]$ | Compensation of Employees |  |  | 182,851 | 191,620 | 198,370 | 202,770 |
|  | Personal Emoluments | In Post | Funded | 165,753 | 174,370 | 181,120 | 185,520 |
|  | Basic Salary | Jun 16 | 2016/17 | 142,667 | 152,370 | 159,020 | 163,220 |
|  | Assistant Permanent Secretary |  | 1 | 435 | 468 | 473 | 482 |
|  | Deputy Commissioner, Social Security | 1 | 1 | 741 | 789 | 797 | 812 |
|  | Assistant Commissioner, Social Security | 2 | 2 | 792 | 1,326 | 1,339 | 1,366 |
|  | Principal Social Security Officer | 12 | 15 | 7,339 | 7,138 | 7,209 | 7,353 |
|  | Senior Social Security Officer | 34 | 35 | 15,945 | 16,613 | 16,778 | 17,114 |
|  | Higher Social Security Officer | 114 | 116 | 41,670 | 42,964 | 43,450 | 44,285 |
|  | Social Security Officer | 72 | 112 | 19,094 | 23,000 | 27,000 | 28,000 |
|  | Office Management Executive | 4 | 4 | 2,068 | 2,215 | 2,237 | 2,281 |
|  | Office Management Assistant | 8 | 8 | 2,426 | 2,687 | 2,713 | 2,767 |
|  | Management Support Officer | 122 | 124 | 36,361 | 38,000 | 39,683 | 41,078 |
|  | Word Processing Operator | 8 | 8 | 2,667 | 2,315 | 2,338 | 2,384 |
|  | Office Clerk | 21 | 21 | 6,985 | 7,710 | 7,787 | 7,943 |
|  | Head Office Auxiliary | 3 | 3 | 808 | 863 | 872 | 889 |
|  | Office Auxiliary/Senior Office Auxiliary | 18 | 18 | 3,104 | 3,873 | 3,911 | 3,989 |
|  | General Assistant | 2 | 2 | 528 | 571 | 576 | 588 |
|  | Machine Minder (Bindery) (On roster) | 2 | 2 | 587 | 634 | 640 | 653 |
|  | Cutter | 1 | 1 | 272 | 288 | 288 | 288 |
|  | Stores Attendant | 1 | 1 | 175 | 191 | 193 | 197 |
|  | General Worker | 4 | 4 | 669 | 729 | 736 | 751 |
|  | Total | 430 | 478 |  |  |  |  |
| . 002 | Salary Compensation |  |  | 2,849 | - | - |  |
| . 004 | Allowances |  |  | 1,807 | 2,000 | 2,000 | 2,000 |
| . 006 | Cash in lieu of leave |  |  | 6,758 | 7,300 | 7,300 | 7,300 |
| . 009 | End-of-year Bonus |  |  | 11,672 | 12,700 | 12,800 | 13,000 |
| 21111 | Other Staff Costs |  |  | 15,068 | 14,850 | 14,850 | 14,850 |
| 21210 | Social Contributions |  |  | 2,030 | 2,400 | 2,400 | 2,400 |

VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued

| Item No. | Details | 2015/16 <br> Provisional <br> Actual | 2016/17 <br> Estimates | 2017/18 <br> Planned | 2018/19 <br> Planned |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 22 | Goods and Services | 40,945 | 41,765 | 41,765 | 41,765 |
| 22010 | Cost of Utilities | 2,219 | 2,380 | 2,380 | 2,380 |
| 22030 | Rent | 2,213 | 2,250 | 2,250 | 2,250 |
| 22040 | Office Equipment and Furniture | 491 | 530 | 530 | 530 |
| 22050 | Office Expenses | 2,421 | 2,445 | 2,445 | 2,445 |
| 22060 | Maintenance | 1,732 | 1,800 | 1,800 | 1,800 |
| 22100 | Publications and Stationery | 1,348 | 1,540 | 1,540 | 1,540 |
| 22120 | Fees |  |  |  |  |
| . 001 | Fees for Medical Boards and Domiciliary Visits | 13,901 | 14,000 | 14,000 | 14,000 |
| . 004 | Fees to Mauritius Post Ltd | 14,515 | 14,600 | 14,600 | 14,600 |
| 22900 | Other Goods and Services | 2,105 | 2,220 | 2,220 | 2,220 |
| 26 | Grants | 515 | 515 | 515 | 515 |
| 26210 | Contribution to International Organisations | 515 | 515 | 515 | 515 |
| 27 | Social Benefits | 17,543,351 | 18,850,000 | 19,054,000 | 19,213,000 |
| 27210 | Social Assistance Benefits in Cash |  |  |  |  |
| . 101 | Basic Retirement Pension | 13,103,417 | 14,100,000 | 14,200,000 | 14,300,000 |
| . 102 | Basic Widows Pension | 1,310,887 | 1,330,000 | 1,350,000 | 1,360,000 |
| . 103 | Basic Invalid Pension | 1,854,937 | 2,100,000 | 2,150,000 | 2,175,000 |
| . 104 | Basic Orphans Pension | 19,421 | 20,000 | 22,000 | 23,000 |
| . 105 | Child Allowance | 314,604 | 325,000 | 340,000 | 350,000 |
| . 106 | Other Basic Pensions | 940,085 | 975,000 | 992,000 | 1,005,000 |
| 28 | Other Expense | 225 | 1,000 | 1,000 | 1,000 |
| 28212 | Transfers to Households |  |  |  |  |
| . 022 | Contribution to NPF on behalf of Domestic Workers | 225 | 1,000 | 1,000 | 1,000 |
|  | TOTAL | 17,767,887 | 19,084,900 | 19,295,650 | 19,459,050 |

Sub-Head 22-104: Reform Institutions and Rehabilitation

|  |  |  |  |  |  |  | Rs 000 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Recurrent Expenditure |  |  |  | 82,594 | 96,400 | 96,200 | 97,400 |
| 21 | Compensation of Employees |  |  | $\begin{gathered} \mathbf{6 8 , 5 3 0} \\ 59,344 \\ 47,572 \end{gathered}$ | $\begin{array}{r} 77,675 \\ 68,120 \\ 55,720 \end{array}$ | $\begin{gathered} 77,500 \\ 67,945 \\ 55,345 \end{gathered}$ | 78,700 |
| 21110 | Personal Emoluments | In Post | Funded |  |  |  | 69,145 |
| . 001 | Basic Salary | Jun 16 | 2016/17 |  |  |  | 56,345 |
|  | Probation, After Care and Suicide Prevention Services |  |  |  |  |  |  |
|  | Assistant Permanent Secretary | 1 | 1 | 600 | 629 | 635 | 647 |
|  | Commissioner of Probation and After Care | - | 1 | 590 | 892 | 892 | 892 |
|  | Deputy Commissioner of Probation and After Care | - | 1 | 425 | 563 | 563 | 563 |
|  | Assistant Commissioner of Probation and After Care | 3 | 4 | 2,320 | 2,514 | 2,539 | 2,589 |
|  | Principal Probation Officer | 14 | 14 | 7,300 | 7,751 | 7,829 | 7,985 |
|  | Senior Probation Officer | 20 | 20 | 8,300 | 9,020 | 9,110 | 9,293 |
|  | Probation Officer | 41 | 43 | 9,200 | 10,894 | 11,132 | 11,354 |
|  | Life Care Officer | - | 2 | - | 283 | 381 | 389 |
|  | Psychologist (Clinical and Social) | 2 | 2 | 605 | 848 | 856 | 873 |
|  | Office Management Executive | 1 | 1 | 535 | 572 | 572 | 572 |

VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued


Rs 000


Sub-Head 22-105: Social Welfare and Community-Based Activities

|  |  |  |  |  |  |  | Rs 000 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Recurrent Expenditure |  |  |  | 298,755 | 330,400 | 331,100 | 331,400 |
| 21 | Compensation of Employees |  |  | 23,963 | 23,155 | 24,355 | 24,655 |
| 21110 | Personal Emoluments | In Post | Funded | 20,552 | 19,410 | 20,610 | 20,910 |
| . 001 | Basic Salary | Jun 16 | 2016/17 | 17,278 | 16,450 | 17,535 | 17,790 |
|  | Social Welfare Commissioner |  | 1 | 693 | 929 | 952 | 972 |
|  | Deputy Social Welfare Commissioner | 1 | 1 | 582 | 648 | 655 | 661 |
|  | Principal Social Welfare Officer | 5 | 5 | 2,176 | 2,851 | 2,879 | 2,937 |
|  | Senior Social Welfare Officer | 12 | 13 | 5,264 | 5,468 | 5,585 | 5,617 |
|  | Social Welfare Officer | 14 | 21 | 3,425 | 4,436 | 5,176 | 5,279 |
|  | Head, Home Economics Unit | 1 | - | 757 |  | - |  |
|  | Senior Home Economics Officer | 2 | - | 1,044 |  | - |  |
|  | Home Economics Officer | 5 | - | 1,717 |  | - |  |
|  | Office Management Assistant | 1 | 1 | 314 | 339 | 342 | 345 |
|  | Management Support Officer | 1 | 3 | 197 | 543 | 614 | 620 |
|  | Confidential Secretary | 1 | 2 | 442 | 920 | 930 | 948 |
|  | Word Processing Operator | 1 | 2 | 439 | 316 | 402 | 411 |
|  | Office Auxiliary/Senior Office Auxiliary | 1 | - | 230 | - | - | - |
|  | Total | 46 | 49 |  |  |  |  |

(f1): Post now under Ministry of Gender Equality, Child Development and Family Welfare

VOTE 22-1: Ministry of Social Security, National Solidarity and Reform Institutions - continued

| Item No. | Details | 2015/16 <br> Provisional <br> Actual | 2016/17 <br> Estimates | 2017/18 <br> Planned | 2018/19 <br> Planned |
| :---: | :---: | :---: | :---: | :---: | :---: |
| . 002 | Salary Compensation | 305 |  |  |  |
| . 004 | Allowances | 685 | 750 | 750 | 750 |
| . 006 | Cash in lieu of leave | 837 | 900 | 975 | 1,000 |
| . 009 | End-of-year Bonus | 1,447 | 1,310 | 1,350 | 1,370 |
| 21111 | Other Staff Costs | 3,192 | 3,500 | 3,500 | 3,500 |
| 21210 | Social Contributions | 218 | 245 | 245 | 245 |
| 22 | Goods and Services | 3,793 | 5,245 | 4,745 | 4,745 |
| 22010 | Cost of Utilities | 410 | 410 | 410 | 410 |
| 22030 | Rent | 1,518 | 1,520 | 1,520 | 1,520 |
| 22040 | Office Equipment and Furniture | 1,279 | 1,400 | 900 | 900 |
| 22050 | Office Expenses | 53 | 375 | 375 | 375 |
| 22060 | Maintenance | 312 | 1,225 | 1,225 | 1,225 |
| 22100 | Publications and Stationery | 69 | 130 | 130 | 130 |
| 22120 | Fees | 22 | 25 | 25 | 25 |
| 22900 | Other Goods and Services | 130 | 160 | 160 | 160 |
| 26 | Grants | $\mathbf{2 6 0 , 0 0 0}$ | 290,000 | 290,000 | 290,000 |
| 26313 | Extra-Budgetary Units |  |  |  |  |
| . 085 | Sugar Industry Labour Welfare Fund | 260,000 | 290,000 | 290,000 | 290,000 |
| 28 | Other Expense | 11,000 | 12,000 | 12,000 | 12,000 |
| 28211 | Transfers to Non-Profit Institutions |  |  |  |  |
| . 022 | Social Welfare Centres | 11,000 | 12,000 | 12,000 | 12,000 |
| Capital Expenditure |  | 5,000 | 8,000 | 7,000 | 7,000 |
| 26 | Grants | 5,000 | 5,000 | 5,000 | 5,000 |
| 26323 | Extra-Budgetary Units |  |  |  |  |
| . 085 | Sugar Industry Labour Welfare Fund | 5,000 | 5,000 | 5,000 | 5,000 |
| 28 | Other Expense | - | 3,000 | 2,000 | 2,000 |
| 28221 | Transfers to Non-Profit Institutions |  |  |  |  |
| . 022 | Social Welfare Centres |  | 3,000 | 2,000 | 2,000 |
|  | TOTAL | 303,755 | 338,400 | 338,100 | 338,400 |

