

VOTE 1-9: OFFICE OF OMBUDSMAN

SUMMARY OF EXPENDITURE

Rs 000

Details	2014 (Jan-Dec) Actual	2015/16 (Jul-Jun) Estimates	2016/17 (Jul-Jun) Planned	2017/18 (Jul-Jun) Planned
VOTE 1-9 TOTAL EXPENDITURE	9,327	10,700	11,000	11,200
<i>of which</i>				
Recurrent	9,327	10,700	11,000	11,200
Capital	-	-	-	-

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Rs 000

Item No.	Details	2014 (Jan-Dec) Actual	2015/16 (Jul-Jun) Estimates	2016/17 (Jul-Jun) Planned	2017/18 (Jul-Jun) Planned
Recurrent Expenditure		9,327	10,700	11,000	11,200
21	Compensation of Employees	7,817	8,957	9,238	9,427
21110	Personal Emoluments	7,113	8,262	8,542	8,730
.001	Basic Salary	5,532	5,952	6,128	6,270
	Ombudsman	2,016	2,016	2,016	2,016
	Senior Investigations Officer, Ombudsman's Office	576	606	624	640
	Financial Officer/ Senior Financial Officer	421	446	453	465
	Office Management Executive	435	462	480	492
	Office Management Assistant	-	191	260	267
	Management Support Officer	787	866	898	909
	Office Supervisor	374	394	400	435
	Confidential Secretary	374	394	404	414
	Word Processing Operator	272	289	298	305
	Office Care Attendant/Senior Office Care Attendant	278	289	296	328
	Total	13	14		
.002	Salary Compensation - 2015	-	101	101	101
.004	Allowances	678	725	775	800
.005	Extra Assistance	-	470	485	490
.006	Cash in lieu of Leave	443	513	538	550
.009	End-of-year Bonus	460	502	515	519
21111	Other Staff Costs	653	640	640	640
.002	Travelling and Transport	616	620	620	620
.100	Overtime	32	15	15	15
.200	Staff Welfare	5	5	5	5
21210	Social Contributions	51	55	56	57

VOTE 1-9: Office of Ombudsman- continued

Rs 000

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22	Goods and Services	1,436	1,623	1,628	1,638
22010	Cost of Utilities	228	250	250	254
22030	Rent	617	685	688	690
22040	Office Equipment and Furniture	97	100	100	100
22050	Office Expenses	99	108	110	114
22060	Maintenance	188	150	150	150
22070	Cleaning Services	23	25	25	25
22100	Publications and Stationery	96	160	160	160
22120	Fees	-	60	60	60
22170	Travelling within the Republic of Mauritius	33	75	75	75
22180	Overseas Travel (Mission and Capacity Building)	41	-	-	- ^(NI)
22900	Other Goods and Services	14	10	10	10
26	Grants	74	120	135	135
26210	Contribution to International Organisations	74	120	135	135
TOTAL		9,327	10,700	11,000	11,200

Notes on the Office of Ombudsman

Mission Statement

To serve Mauritian citizens by addressing issues arising from alleged maladministration in the public sector and redressing any wrongs that may be found to have been committed.

Strategic Direction

- Ensure that administrative actions by Ministries/Departments, Local Authorities and the Rodrigues Regional Assembly are fair and reasonable.
- Foster a public service culture characterised by fairness, integrity, commitment, openness and accountability.
- Uphold the rights of aggrieved citizens to a fair and equitable treatment in accordance with principles of good administration.
- Act as a shield for any administration against unfounded allegations/averments.

Key Actions for 2015/2016

- Initiating action within seven days upon receipt of a complaint.
- Follow-up on implementation of all remedial measures recommended.

Human Resource Allocation

The Office has 14 funded positions for 2015/2016.