# VOTE 4 - MINISTRY OF TOURISM, LEISURE AND EXTERNAL COMMUNICATIONS

### **CONTEXT FOR BUDGET INTERVENTION**

**Strategy for tourism**: Mauritius is relying on tourism to remain a strong growth pillar of the economy in the medium-term. The target is 2 million tourist arrivals by 2015, through an annual growth rate of 10%. The specific target for 2007-08 is 930,000 tourist arrivals. To support this growth, a Committee comprising all the stakeholders in the tourism sector would be set up to develop a "Tourism Strategic Plan" by March 2008. This plan will develop an information system for tourism, coherent and effective strategies for sustainable development of the tourism industry in terms of legal and institutional framework, capacity building, efficient land use and strategic environment assessment. It will also define branding and marketing strategies for the tourism sector.

Promotion and marketing are also vital to sustain and ensure constant increase in the number of tourists coming from traditional markets and to attract tourists from new/emerging markets. The Mauritius Tourism Promotion Authority (MTPA) will continue its promotion activities in 2007-08 by participating in International Fairs, workshops and promotional activities as well as developing advertising strategies and e-tourism.

#### **Strategy for External Communications**

Airport and Civil Aviation: Given the remoteness of Mauritius from major centres of the world, the efficiency of the air transport industry has a relatively high impact on the economic development of the country - from business travel to tourism to the delivery of finished products. It is the responsibility of the Department of Civil Aviation (DCA) to foster the development of the aviation industry in Mauritius through safety regulation and the provision of air navigation services in the airspace under the jurisdiction of Mauritius. Based on the trend towards worldwide liberalization and deregulation of the air transport industry, an open air access policy will be pursued.

Ports: Government's port sector strategy consists of transforming Port Louis into a major transshipment hub and to enable it to capture the substantial container traffic growth potential in the region as well as foreign direct investment. Priority actions in order to re-position Port Louis in the region are to: i) pursue the investment programme by the Cargo Handling Corporation Limited and the Mauritius Ports Authority to enhance the service level at the harbour and reduce turnaround time for vessels; ii) introduce a strategic partner for cargo handling operations; and iii) explore ways to maximize private sector contributions to the financing of the development of the seafood hub

#### SUMMARY OF BUDGET

		2007/08	2008/09	2009/10
		Estimates	Estimates	Estimates
Α	Expenditure by Programme (Rs)			
1	Promotion of Sustainable Tourism	393,176,047	410,870,000	412,850,000
2	Promotion of Leisure	4,483,953	4,630,000	4,750,000
3	Civil Aviation and Port Development	159,322,010	198,000,000	166,300,000
	Total	556,982,010	613,500,000	583,900,000
В	Expenditure by Economic Categories (Rs)			
1	Recurrent Expenditure	496,482,000	509,500,000	513,900,000
1.1	Personal Emoluments	77,407,000	82,104,000	85,219,000
1.2	Other Staff Costs	12,320,000	12,726,000	12,931,000
1.3	Other Goods and Services	84,719,990	92,545,000	93,548,000
1.4	Subsidies and other Current Transfers	322,035,010	322,125,000	322,202,000
2	Capital Expenditure	60,500,010	104,000,000	70,000,000
2.1	Acquisition of Fixed Capital Assets	60,500,010	104,000,000	70,000,000
2.2	Purchase of Land/Intangible Assets	-	-	-
2.3	Capital Transfers	-	-	-
	Total	556,982,010	613,500,000	583,900,000
G				
C	Staffing - funded positions			
1	Managerial positions	16	16	16
2	Technical positions	290	304	314
3	Support positions	138	145	150
	Total	444	465	480

MAIN ACTIVITIES (A)	SPECIFIC OBJECTIVES (SO)	<b>OUTPUTS (O)</b>	PERFORMANCE INDICATORS (P)
PROGRAMME 1 - PROMOTION O	F SUSTAINABLE TOURISM		
Outcome: Realising the target of 2 million hig		h rate of 10 %, the target for 2007-2008 being 930,00	00 tourists.
A1: Development of a Tourism Strategic Plan.	part of an integrated strategy that will sustain the annual growth in tourist arrivals.	O1: The setting up a Steering Committee comprising all stakeholders, namely, Ministry of Tourism and Leisure, Mauritius Tourism Promotion Authority, Ministry of Local Government, Ministry of Environment & NDU, Ministry of Arts and Culture, Air Mauritius, Airports of Mauritius Ltd., Ministry of Housing and Lands, Ministry of Finance and Economic Development among others.	
	SO2: To develop a framework for an efficient land use and strategic environment assessment for tourism development.	O2: Report on efficient land use in the context of tourism development.	P1: Preliminary report of the committee to be submitted by end of September 2007.
	SO3: To define branding and marketing strategies.	O3: Final tourism strategy document.	P1: Tourism Strategy ready by end of March 2008.
A2: Promote and market Mauritius as a high- end tourist destination.		O1: Participation in international fairs.	P1: The number of international fairs to participate in will be 32 in 2007/08.
	emerging markets.		P2: The number of tourist arrivals to grow by 10% in 2007/08 over 2006/07 levels.
		O2: Organisation of workshops and promotional activities including road shows.	P1:The number of workshops to be organised will be 100 in 2007/08.
		O3: Public relations, advertising strategies, press coverage and e-tourism.	P1: Number of press coverages, including Radio, TV, publicity, etc., to be around 200 in 2007/08.
A3: Broadening and diversifying of the tourist product portfolio.	-	O1: Revival and reuse of La Citadelle (to promote La Citadelle as a tourist attraction and restore its	P1: The average number of visitors per month to th site will be at least 800.
		historical and cultural aspects).	P2: Level of satisfaction through service delivery surveys - expected rate 60%.
	demarcated choices to tourists in terms of sites and attractions.	O2: Coastal Walkways at Grand Baie and Trou D'Eau Douce (construction of two walkways along the coast of Grand Baie (1 km) and Trou D'Eau Douce (1.5 km), with view points, sitting areas, and opportuniites for jogging, strolling and fun-fishing and amenities such as lighting and benches.	P1:Expected completion date: December 2008; 70% of works to be completed by June 2008.

MAIN ACTIVITIES (A)	SPECIFIC OBJECTIVES (SO)	OUTPUTS (O)	PERFORMANCE INDICATORS (P)
	SO3: To increase visitorship to places of attraction, by encouraging tourists to move out of their hotels and to induce tourist to extend their length of stay.	O3: Tourist Signage Programme - Phase II (to facilitate and increase mobility and accessibiliity to places of attraction through installations of proper signages).	P1: The number of districts to be covered under the Signage programme will be 2 in 2007/08.
A4: Strengthen the regulatory framework to promote quality standards, safety and security.		O1: Zoning of lagoons to identify and demarcate swimming zones, diving zones, speed zones and mooring sites.	P1: Demarcation of 4 swimming zones - Pereybere, Trou aux Biches, Trou D'Eau Douce and Flic en Flac to be completed by December 2007.
			P2: Placement and maintenance of permanent moorings: 10 diving sites on the western coast to be erected by December 2007.
			P3: Level of satisfaction of sea users gauged through surveys, the results of which to be published by March 2008.
PROGRAMME 2 - PROMOTION O	<b>F LEISURE</b> pportunities in pursuit of attaining a stress free	society	
A1: Broaden and diversify leisure and recreational activites.		O1: "Dimanche bord La Mer" at Mont Choisy.	P1: The festival to be celebrated in April 2008 with number of visitors expected at 8,000. P2: Target level of satisfaction to be 60% as established through service delivery survey before June 2008.
		O2: Festival Creole.	P1: The festival to be celebrated in December 2007 with number of visitors expected at 60,000.
			P2: Target level of satisfaction to be 60% as established through survey before June 2008.
		O3: Festival Pret a Porter.	P1: The festival to be celebrated in August 2007 with number of visitors expected at 10,000.
			P2: Target level of satisfaction to be 60% as established through survey before June 2008.
		O4: Vintage Car Rally.	P1: The festival to be celebrated on June 2008 with number of visitors expected at 25,000.

<b>VOTE 4 - Deputy Prime N</b>	Ainister's Office, Ministry of Tour	ism, Leisure and External Communica	ations - PBB - 2007/08 - 2009/10
MAIN ACTIVITIES (A)	SPECIFIC OBJECTIVES (SO)	OUTPUTS (O)	PERFORMANCE INDICATORS (P)
			P2: Target level of satisfaction to be 60% as established through service delivery survey before June 2008.
		O5: Regates at Grand Gaube.	P1: The festival to be celebrated in October 2007 with number of visitors expected at 10,000.
			P2: Target level of satisfaction to be 60% as established through service delivery survey before June 2008.
PROGRAMME 3 - CIVIL AVIATIO	ON AND PORT DEVELOPMENT		
Outcomes: Civil Aviation: The development o capture the substantial container traffic pot		on operations. <b>Port Development</b> : To transform Port	Louis into a major transhipment hub and to enable i
A1: Civil aviation development.	SO: To regulate and promote civil aviation activities as well as provide safe and efficient navigation services in the mauritian airspace in compliance with the standards and recommended practices of the International Civil Aviation Office (ICAO).	O1: Ensure compliance with and enforcement of regulations consistent with international standards for increased safety and security in the civil aviation industry.	P1: Implement the Scheme of Charge for the Civil Aviation Department to facilitate the proper regulation for flight operation surveillance / airworthiness / personnel licensing / aerodrome licensing / continued surveillance by December 2007.
		O2:Provision of air navigation services for optimal use of the mauritian airspace.	P1: Number of Instrument Flight Rules (IFR) movements per active air traffic control officer to increase from 605 in 2006/07 to 610 in 2007/08.
			P2: Percentage ability of the air traffic management system to handle users' changing needs to increase from 95% in 2006/07 to 100% in 2007/08.
			P3: Maintain 99% availability of Communication, Navigation and Surveillance (CNS) equipment to ensure that aircrafts navigate safely in the Mauritiu airspace.
			P4: Mean time for maintenance/repair of CNS equipment for aircrafts to navigate safely in the Mauritius airspace to be reduced from 4 hrs in 2006/07 to 3 hrs in 2007/08.

MAIN ACTIVITIES (A)	SPECIFIC OBJECTIVES (SO)	OUTPUTS (O)	PERFORMANCE INDICATORS (P)
			P5: Processing time of applications for communication based system at the airport with respect to frequency allocation in aeronautical bands to be reduced from 10 days in 2006/07 to 5 days in 2007/08.
A2: Port development.	SO: Supervise, monitor and regulate the implementation of port projects within the	O1: Improve and modernise port infrastructure and related facilities to meet the exigencies of the fast	P1: Completion of new master plan on port development by March 2008.
	agreed timeframe to promote the growth of the port sector.	changing maritime trade.	P2: Construction of an oil jetty at Mer Rouge by May 2008 to provide for safe unloading of petroleum products.
			P3: To start construction of a cruise terminal by September 2007 at Les Salines (40 metres from Caudan Waterfront) to accommodate cruise vessels of 250 metres with the project scheduled for completion by March 2008.
			P4:Complete the strategic partnership project for Cargo Handling Corporation Ltd by end of June 2008.
		O2: Regulate and control the port activities to ensure safe, reliable, efficient and competive port services.	P1: Increase cargo traffic by 7.5% in 2007 relative to 5.68 million tonnes in 2006.

## **Programme 1: Promotion of Sustainable Tourism**

	2007/08 2008/09 2009/10				
		Estimates	Estimates	Estimates	
1	<b>Recurrent Expenditure (Rs)</b>	350,676,047	351,870,000	352,850,000	
1.1	Personal Emoluments	15,369,047	16,021,000	16,448,000	
1.2	Other Staff Costs	2,595,000	2,671,000	2,746,000	
1.3	Other Goods and Services	12,211,990	12,603,000	13,004,000	
1.4	Subsidies and other Current Transfers	320,500,010	320,575,000	320,652,000	
2	Capital Expenditure (Rs)	42,500,000	59,000,000	60,000,000	
2.1	Acquisition of Fixed Capital Assets	42,500,000	59,000,000	60,000,000	
2.2	e	-	-	-	
2.3	Capital Transfers	-	-	-	
	Total	393,176,047	410,870,000	412,850,000	
	Recurrent Expenditure	350,676,047			
	Personal Emoluments	15,369,047			
	Other Staff Costs	2,595,000			
	Wages	210,000			
	Travelling and transport	1,750,000			
	Staff welfare	35,000			
	Overtime	600,000			
	Other Goods and Services	12,211,990			
	Office expenses and incidentals	575,000			
	Telephone bills	776,000			
	Rent	6,096,000			
	Maintenance and running of vehicles	750,000			
	Office equipment and furniture	500,000			
	Maintenance of buildings, grounds, plant and	1,400,000			
	equipment				
	Training of staff	150,000			
	I.T. facilities	200,000			
	Electricity charges	650,000			
	Publications	250,000			
	Fees to Chairman and Members of Boards and	10			
	Committees				
	Uniforms	45,000			
	Postage	99,980			
	Printing and stationery	320,000			
	Other operating expenses	400,000			
	Subsidies and other Current Transfers	320,500,010			
	Contribution to Mauritius Tourism Promotion	300,000,000			
	Authority	10,000,000			
	Contribution to Tourism Authority	18,000,000			
	Contribution to Tourism Employees Welfare	10			
	Fund	2 500 000			
	Contribution to Regional and International	2,500,000			
	Organisation(s)				

	2007/08 Estimates	2008/09 Estimates	2009/10 Estimates
Capital Expenditure	42,500,000	59,000,000	60,000,000
Maintenance and Development of Touristic and	6,500,000	7,500,000	7,500,000
Leisure Infrastructure			
Implementation of Tourism Master Plan	1,000,000	1,500,000	1,500,000
Vehicles and Equipment	-	-	1,000,000
Branding of Mauritius	35,000,000	50,000,000	50,000,000
Staffing - funded positions			
Managerial positions	6	6	6
Technical positions	11	11	11
Support positions	48	48	48
Total	65	65	65

# **Programme 2: Promotion of Leisure**

		2007/08	2008/09	2009/10
		Estimates	Estimates	Estimates
1	<b>Recurrent Expenditure (Rs)</b>	4,483,953	4,630,000	4,750,000
1.1	Personal Emoluments	490,953	540,000	555,000
1.2	Other Staff Costs	115,000	120,000	130,000
1.3	Other Goods and Services	3,878,000	3,970,000	4,065,000
1.4	Subsidies and other Current Transfers	-	-	-
2	Capital Expenditure (Rs)	-	-	-
2.1	Acquisition of Fixed Capital Assets	-	-	-
2.2	Purchase of Land/Intangible Assets	-	-	-
2.3	Capital Transfers	-	-	-
	Total	4,483,953	4,630,000	4,750,000
	Recurrent Expenditure	4,483,953		
	Personal Emoluments	490,953		
	Other Staff Costs	115,000		
	Travelling and transport	115,000		
	Other Goods and Services	3,878,000		
	Telephone bills	74,000		
	Rent	804,000		
	Promotion of Leisure	3,000,000		
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	Staffing - funded positions		0	
	Managerial positions	0	0	0
	Technical positions	3	3	3
	Support positions	0	0	0
	Total	3	3	3

## **Programme 3: Civil Aviation and Port Development**

		2007/08	2008/09	2009/10
		Estimates	Estimates	Estimates
		Listinutes	Listimutes	Listinutes
1	<b>Recurrent Expenditure (Rs)</b>	141,322,000	153,000,000	156,300,000
1.1	Personal Emoluments	61,547,000	65,543,000	68,216,000
1.2	Other Staff Costs	9,610,000	9,935,000	10,055,000
1.3	Other Goods and Services	68,630,000	75,972,000	76,479,000
1.4	Subsidies and other Current Transfers	1,535,000	1,550,000	1,550,000
2	Capital Expenditure (Rs)	18,000,010	45,000,000	10,000,000
2.1	Acquisition of Fixed Capital Assets	18,000,010	45,000,000	10,000,000
2.2	Purchase of Land/Intangible Assets	_	-	_
2.3	Capital Transfers	-	-	-
	Total	159,322,010	198,000,000	166,300,000
	Recurrent Expenditure	141,322,000		
	Personal Emoluments	61,547,000		
	Other Staff Costs	9,610,000		
	Travelling and transport	7,484,000		
	Staff welfare	35,000		
	Overtime	2,091,000		
	Other Goods and Services	68,630,000		
	Office expenses and incidentals	564,990		
	Telephone bills	2,137,000		
	Rent	3,531,000		
	Maintenance and running of vehicles	1,060,000		
	Office equipment and furniture	240,000		
	Maintenance of buildings, grounds, plant and	2,055,000		
	equipment			
	Training of staff	880,000		
	I.T. facilities	260,000		
	Electricity charges	7,410,000		
	Water rates	425,000		
	Publications	175,000		
	Maintenance of Aeronautical Equipment (ACC)	8,500,000		
	Maintenance of Security Facilities	400,000		
	Uniforms	613,000		
	Seminars	10		
	Flight operations Technical Support	18,800,000		
	W/T and R/T equipment and spares	5,400,000		
	Postage	108,000		
	Printing and stationery	580,000		
	Other operating expenses	4,741,000		
	Operating expenses - Air Access Policy Unit	3,000,000		
	Insurance premium	7,750,000		
	Subsidies and other Current Transfers	1,535,000		
	Contribution to International Organisation(s)	1,535,000		
	Capital Expenditure	18,000,010	45,000,000	10,000,000
	Vehicles and Equipment	4,500,000	30,000,000	5,000,000
	Improvements, Renewals and Minor Projects	4,200,000	5,000,000	5,000,000
	Area Control/Flight Information Centre	4,200,000	10,000,000	5,000,000
	Re-structure of Mauritian Air Space	9,300,000	10,000,000	-
	Re-surdenie of Mauritan All Space	9,300,000	-	-

	2007/08 Estimates	2008/09 Estimates	2009/10 Estimates
Staffing - funded positions			
Managerial positions	10	10	10
Technical positions	276	290	300
Support positions	90	97	102
Total	376	397	412