

EXTERNAL COMMUNICATIONS

Overview

The Division is responsible for the formulation and implementation of national policies, strategies and programmes in respect of civil aviation, air transportation and seaport. It aims at positioning the Port Louis harbour as a high performing and competitive port as well as maintaining safe and secure aviation operations.

Key Challenges	Strategies
Low productivity and efficiency at the port, worsened by strong competition from regional ports	Invest in modern cranes and other port equipment
	Digitalisation and automation of port operations
Increase in the number of cruise vessels calling at Port Louis harbour	Extension of the cruise jetty to accommodate berthing of bigger vessels
Enhancing passenger experience at Sir Seewoosagur Ramgoolam International Airport	Digitalisation and contactless passenger handling services
Air Connectivity at Plaine Corail Airport	Improve airport and air navigation infrastructure

Programme Outcomes

Programmes	Outcomes	Indicators	2024/25 Provisional	2025/26 Target	2027/28 Target	2029/30 Target
0220: Policy and Strategy for Port and Airport Development	Modern, safe and efficient aviation and port services	Average service time spent at berth (Hours per ship)	32	31	30	29
		Average Check-in to Gate time at Sir Seewoosagur Ramgoolam International Airport (Minutes)	60	45	45	45
0221: Civil Aviation Services	Safe and secure air navigation services	Percentage of operators audited	100%	100%	100%	100%

Financial Resources

Summary by Programmes

Programmes	Rs 000			
	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
0220: Policy and Strategy for Port and Airport development	1,430,000	1,107,200	1,990,700	2,108,700
0221: Civil Aviation Services	403,500	404,800	576,000	403,800
TOTAL	1,833,500	1,512,000	2,566,700	2,512,500

External Communications - continued

Summary by Economic Categories

Rs 000

Code	Economic Categories	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		390,000	381,700	393,200	393,200
21	Compensation of Employees	180,100	184,910	196,660	201,502
22	Goods and Services	193,300	180,190	179,940	175,098
26	Grants	2,600	2,600	2,600	2,600
28	Other Expense	14,000	14,000	14,000	14,000
Capital Expenditure		1,443,500	1,130,300	2,173,500	2,119,300
31	Acquisition of Non-Financial Assets	43,500	130,300	373,500	119,300
32	Acquisition of Financial Assets	1,400,000	1,000,000	1,800,000	2,000,000
TOTAL EXPENDITURE		1,833,500	1,512,000	2,566,700	2,512,500

Programme 0220: Policy & Strategy for Port and Airport development

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	1,430,000	1,107,200	1,990,700	2,108,700
Recurrent Expenditure	30,000	24,700	25,700	26,200
Capital Expenditure	1,400,000	1,082,500	1,965,000	2,082,500

Accounting Officer: Permanent Secretary, External Communications Division

Outcome: Modern, safe and efficient aviation and port services

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Develop policies and strategies for the Port and Aviation sectors <i>External Communications</i>	Port (Fees) Regulations finalised		Mar-26		
	Number of approvals granted for cargo/scheduled/overfly flight operation	121	125	127	130
Provision of container handling facilities <i>Cargo Handling Corporation Ltd</i>	Crane productivity (Moves per hour)	23.5	25	26	27
	Container throughput	656,000	750,000	850,000	1,000,000
Provision of regulatory and other port services/facilities <i>Mauritius Ports Authority</i>	Cargo traffic (Million Tonnes)	9.5	9.6	9.8	9.8
	Volume of bunker sales (Metric Tonnes)	975,000	975,000	975,000	975,000

External Communications - continued

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Provision of passenger facilitation services at Sir Seewoosagur Ramgoolam International Airport <i>Airports of Mauritius Co. Ltd</i>	Passenger traffic (Million)	3.9	4.0	4.2	4.5
	Percentage of passengers handled through a contactless clearance system	-	-	10%	20%
Provision of passenger facilitation services at Plaine Corail Airport <i>Airport of Rodrigues Ltd</i>	Passenger traffic	300,000	305,000	325,000	335,000
	Air cargo traffic (Metric Tonnes)	80	80	80	80

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		30,000	24,700	25,700	26,200
21	Compensation of Employees	18,600	18,035	19,035	19,535
21110	Personal Emoluments <i>of which</i>	16,555	15,970	16,963	17,457
.001	Basic Salary	13,300	11,870	12,782	13,193
.002	Salary Compensation	1,205	1,400	1,400	1,400
.004	Allowances	500	500	515	530
.006	Cash in lieu of Leave	550	600	618	637
.009	End-of-year Bonus	1,000	1,100	1,133	1,167
21111	Other Staff Costs	1,845	1,845	1,845	1,845
.002	Travelling and Transport	1,335	1,335	1,335	1,335
.100	Overtime	500	500	500	500
.200	Staff Welfare	10	10	10	10
21210	Social Contributions	200	220	227	233
.001	Contribution to the National Savings Fund	200	220	227	233
22	Goods and Services	11,400	6,665	6,665	6,665
22010	Cost of Utilities	800	800	800	800
22020	Fuel and Oil	75	75	75	75
22030	Rent	3,740	3,910	3,910	3,910
22040	Office Equipment and Furniture	500	500	500	500
22050	Office Expenses	130	130	130	130
22060	Maintenance	290	340	340	340
22100	Publications and Stationery	530	530	530	530
22120	Fees	5,150	150	150	150
22900	Other Goods and Services	185	230	230	230

External Communications - *continued*

Rs 000

Item No.	Details		2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Capital Expenditure			1,400,000	1,082,500	1,965,000	2,082,500
31	Acquisition of Non-Financial Assets	Project Value Rs 000	-	82,500	165,000	82,500
31121	Transport Equipment					
.805	Acquisition of Tugboat (<i>funded by Government of Japan</i>)	330,000	-	82,500	165,000	82,500
32	Acquisition of Financial Assets		1,400,000	1,000,000	1,800,000	2,000,000
32145	Loans to Public Corporations					
.525	Loan to Airport Holdings Ltd		1,400,000	-	-	-
32155	Shares and Equity Participation					
.071	Airports Holdings Ltd		-	1,000,000	1,800,000	2,000,000
TOTAL			1,430,000	1,107,200	1,990,700	2,108,700

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Permanent Secretary	1	1
2	Deputy Permanent Secretary	1	1
3	Assistant Permanent Secretary	2	2
4	Human Resource Executive	1	1
5	Principal Financial Operations Officer	1	1
6	Assistant Procurement and Supply Officer	1	1
7	Office Management Executive	1	1
8	Office Management Assistant	2	2
9	Management Support Officer	11	10
10	Confidential Secretary	2	2
11	Word Processing Operator	3	2
12	Driver (Ordinary Vehicles up to 5 tonnes) <i>formerly Driver</i>	2	2
13	Office Auxiliary/Senior Office Auxiliary	3	3
TOTAL		31	29

Programme 0221: Civil Aviation Services

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	403,500	404,800	576,000	403,800
Recurrent Expenditure	360,000	357,000	367,500	367,000
Capital Expenditure	43,500	47,800	208,500	36,800

External Communications - continued

Accounting Officer: Director, Civil Aviation					
Outcome: Safe and secure air navigation services					
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Provision of regulatory and air navigation services <i>Department of Civil Aviation</i>	Number of safety and security audits	110	115	120	130
	Number of flights serviced	23,040	24,000	24,500	25,000

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		360,000	357,000	367,500	367,000
21	Compensation of Employees	161,500	166,875	177,625	181,967
21110	Personal Emoluments	144,200	149,775	160,465	164,745
	<i>of which</i>				
.001	Basic Salary	102,150	102,400	112,200	115,566
.002	Salary Compensation	12,030	12,675	13,154	13,645
.004	Allowances	16,320	16,000	16,000	16,000
.006	Cash in lieu of Leave	4,500	4,500	4,635	4,774
.009	End-of-year Bonus	9,200	9,200	9,476	9,760
21111	Other Staff Costs	15,100	15,100	15,100	15,100
.002	Travelling and Transport	14,200	14,200	14,200	14,200
.100	Overtime	800	800	800	800
.200	Staff Welfare	100	100	100	100
21210	Social Contributions	2,200	2,000	2,060	2,122
.001	Contribution to the National Savings Fund	2,200	2,000	2,060	2,122
22	Goods and Services	181,900	173,525	173,275	168,433
22010	Cost of Utilities	13,000	13,000	13,000	13,000
22020	Fuel and Oil	600	600	600	600
22040	Office Equipment and Furniture	1,500	1,500	1,500	1,500
22050	Office Expenses	700	650	650	650
22060	Maintenance	83,200	73,800	73,800	73,800
	<i>of which</i>				
.002	Other Structures	70,000	60,000	60,000	60,000
.003	Plant and Equipment	4,900	5,000	5,000	5,000
.005	IT Equipment	4,200	4,100	4,100	4,100
22070	Cleaning Services	3,000	3,000	3,150	3,308
22100	Publications and Stationery	1,210	1,210	1,210	1,210
22120	Fees	63,400	65,400	65,000	60,000
.007	Fees for Training	10,000	9,500	9,500	9,500
.008	Fees to Consultants	400	5,400	5,000	-
	<i>(a) Review of Civil Aviation Act</i>	400	400	-	-
	<i>(b) Review of Route Air Navigation Charges</i>	-	5,000	5,000	-
.020	Inspection and Audit Fees	53,000	50,000	50,000	50,000

External Communications - continued

Rs 000

Item No.	Details		2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
22170	Travelling within the Republic		2,200	2,775	2,775	2,775
22900	Other Goods and Services		13,090	11,590	11,590	11,590
.025	Satellite Communication Services Charge		6,100	6,100	6,100	6,100
.026	Aviation Security Cards and Certificates		4,400	2,500	2,500	2,500
26	Grants		2,600	2,600	2,600	2,600
26210	Contribution to International Organisations					
.032	International Civil Aviation Organisation		2,600	2,600	2,600	2,600
28	Other Expense		14,000	14,000	14,000	14,000
28217	Other					
.001	Insurance		14,000	14,000	14,000	14,000
Capital Expenditure			43,500	47,800	208,500	36,800
31	Acquisition of Non-Financial Assets	Project Value Rs 000	43,500	47,800	208,500	36,800
31112	Non-Residential Buildings					
.001	Construction of Office Buildings - Permit Office	31,000	10,000	4,000	23,000	3,000
31121	Transport Equipment					
.801	Acquisition of Vehicles	2,500	-	2,500	-	-
31122	Other Machinery and Equipment					
.999	Acquisition of Other Machinery and Equipment		33,500	41,300	185,500	33,800
	<i>of which</i>					
	(a) Replacement of Electronic Aeronautical Information Publication System	18,500	24,000	3,200	-	-
	(b) Solar Air Conditioning Units at VSAT Station of Agalega and St Brandon	15,000	600	10,000	3,500	-
	(c) Replacement of Distance Measuring Equipment	20,000	-	16,000	2,000	-
	(d) Supply, Installation and Commissioning of Automatic Dependent Surveillance - Broadcast (ADS-B) system including Consultancy services	213,000	-	10,000	170,400	32,600
	(e) Supply, Installation, Testing and Commissioning of a Non - Directional Beacon at Agalega	12,000	-	1,200	9,600	1,200
TOTAL			403,500	404,800	576,000	403,800

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Director of Civil Aviation	1	1
2	Deputy Director of Civil Aviation	1	2
3	Divisional Head	3	2
4	Chief Officer	4	4
5	Flight Operations Inspector	-	-
6	Aerodrome Licensing Officer	-	-
7	Air Traffic Services Standards Officer	-	-
8	Personnel Licensing Assistant	1	1
9	Senior Engineer (Airworthiness - Air Frame and Power Plant)	1	1
10	Engineer (Airworthiness - Air Frame and Power Plant)	3	4
11	Trainee Engineer (Airworthiness - Air Frame and Power Plant)	3	1
12	Senior Engineer (Communication, Navigation and Surveillance)	2	2
13	Engineer (Communication, Navigation and Surveillance)	4	4
14	Trainee Engineer (Communication, Navigation and Surveillance)	-	-
15	Mandatory Occurrence Reporting Officer/Senior Mandatory Occurrence Reporting Officer	1	1
16	Aviation Security/Facilitation Inspector	-	-
17	Aviation Security/Facilitation Officer/Senior Aviation Security/Facilitation Officer	6	8
18	Trainee Aviation Security/Facilitation Officer	2	-
19	Maintenance Superintendent	-	-
20	Maintenance Supervisor (Communication, Navigation and Surveillance)	5	5
21	Senior Maintenance Officer (Communication, Navigation and Surveillance)	8	8
22	Maintenance Officer (Communication, Navigation and Surveillance)	10	9
23	Station Officer	1	1
24	Technician (Communication, Navigation and Surveillance)	5	3
25	Trainee Technician (Communication, Navigation and Surveillance)	2	1
26	Air Traffic Control Supervisor	11	11
27	Air Traffic Control Officer	33	28
28	Trainee Air Traffic Control Officer	5	5
29	Senior Flight Data Officer	5	5
30	Flight Data Officer	14	14
31	Principal Aviation Security Officer	1	1
32	Senior Aviation Security Officer	6	6
33	Aviation Security Officer	32	32
34	Principal Technician (Electrical)	1	1
35	Aeronautical Information Supervisor	1	1
36	Senior Aeronautical Information Officer	2	2
37	Aeronautical Information Officer	10	10
38	Manager, Financial Operations	1	1

External Communications - *continued*

SN	Position Titles	Funded	
		2024/25	2025/26
39	Principal Financial Operations Officer	1	1
40	Financial Operations Officer/Senior Financial Operations Officer	1	2
41	Assistant Financial Operations Officer	3	3
42	Assistant Manager (Procurement and Supply)	1	1
43	Procurement and Supply Officer/Senior Procurement and Supply Officer	2	2
44	Manager, Human Resources	1	1
45	Senior Human Resource Executive	-	1
46	Human Resource Executive	1	1
47	Office Management Executive	1	1
48	Office Management Assistant	4	4
49	Office Supervisor	1	1
50	Management Support Officer	29	28
51	Confidential Secretary	2	3
52	Word Processing Operator	4	3
53	Aviation Telephone Supervisor	1	1
54	Aviation Telephonist	9	9
55	Supervisor (Rigging)	1	1
56	Rigger	9	9
57	Chief Tradesman	1	1
58	Foreman	1	1
59	Electrician (<i>on shift</i>)	4	4
60	General Assistant	1	1
61	Driver (<i>on shift</i>)	13	12
62	Head Office Auxiliary	1	1
63	Office Auxiliary/Senior Office Auxiliary	7	7
64	Sanitary Attendant (<i>on shift</i>)	1	1
65	Stores Attendant	3	3
66	Handy Worker (Special Class) (<i>New</i>)	-	-
67	General Worker	4	4
TOTAL		292	282